



# 2023-24

DRAFT

Operational

Plan







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## Statement of Recognition

Council values the unique status of Aboriginal people as the original owners and custodians of lands and waters, including the land and waters of Penrith City.

Council values the unique status of Torres Strait Islander people as the original owners and custodians of the Torres Strait Islands and surrounding waters.

***We work together for a united Australia and City that respects this land of ours, that values the diversity of Aboriginal and Torres Strait Islander cultural heritage and provides justice and equity for all.***

## About this document

This document, Council's 2023-24 Operational Plan, sets out our role in delivering the five Outcomes our community told us will improve Penrith as a place to live, work and visit over the next 12 months. This document should be read in conjunction with our 2022-26 Delivery Program.

The 2023-24 Operational Plan details of specific actions and projects we plan to deliver during the next 12 months (1 July 2023 – 30 June 2024). These actions are listed under the relevant Principal Activity, Strategy and Community Outcome.

This document also includes our 2023-24 annual Budget.

We will report publicly on our progress against our 2023-24 Operational Plan every six months to make sure we stay on track.



*NICE (Nations in Cultural Exchange) project celebration Kingswood Park, February 2021. Photo courtesy of Jordan Wheatley.*

A message from  
the General Manager



I am pleased to present Council's 2023-24 Operational Plan; my first as General Manager.

This document forms part of our 2022-26 Delivery Program and builds on the work that Council delivered throughout the 2022-23 financial year.

It outlines the actions and projects that Council will deliver over the next 12 months, linking back to our principal activities identified in our four-year Delivery Program.

It is an exciting time for the City of Penrith. Our region is undergoing a major transformation that is creating more local jobs and vibrant places, better transport, improved access and safety, as well as enhancements to help protect our environment.

Our vision is to create a more connected, thriving, inclusive City that blends cosmopolitan living with our natural beauty and resources, to make Penrith the most liveable city in NSW.

I am proud of the innovative projects and programs being delivered across the organisation that are working to transform our region in a balanced, sustainable and considered way.

With accountability at the heart of what we do, our progress will be reported to the community in six months' time, as we remain aligned to our delivery program and our community's aspirations for our City.

A handwritten signature in black ink, appearing to read 'Andrew Moore'. The signature is fluid and cursive.

**Andrew Moore**  
General Manager

## Our Mission

### We will...

Deliver the services, facilities and infrastructure that our community needs

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Maintain our long term financial sustainability

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Work with our community and partners to achieve more than we can alone

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Provide an excellent customer experience to everyone who contacts us

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Value and engage our staff

## Our Values

In addition to our Code of Conduct, Council has adopted Values to guide our behaviour in the workplace and how we relate to our work colleagues, our customers, our communities, and our stakeholders.

### Our Values and Behaviours are:

We show respect

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We are accountable

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We encourage innovation

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*As an organisation, we strive to reflect these in our day to day work, making our workplace more enjoyable and productive.*



## Our Customer Promise

We put customers at the heart of everything we do. When we work with you and each other we will...



### BE PROACTIVE

We will be friendly, professional and show initiative.



### KEEP IT SIMPLE

We will offer clear, consistent and accurate information and services, which are easy for everyone to access.



### BUILD RESPECTFUL RELATIONSHIPS

We value relationships and diversity. We will respect your individual situation.



### LISTEN AND RESPOND

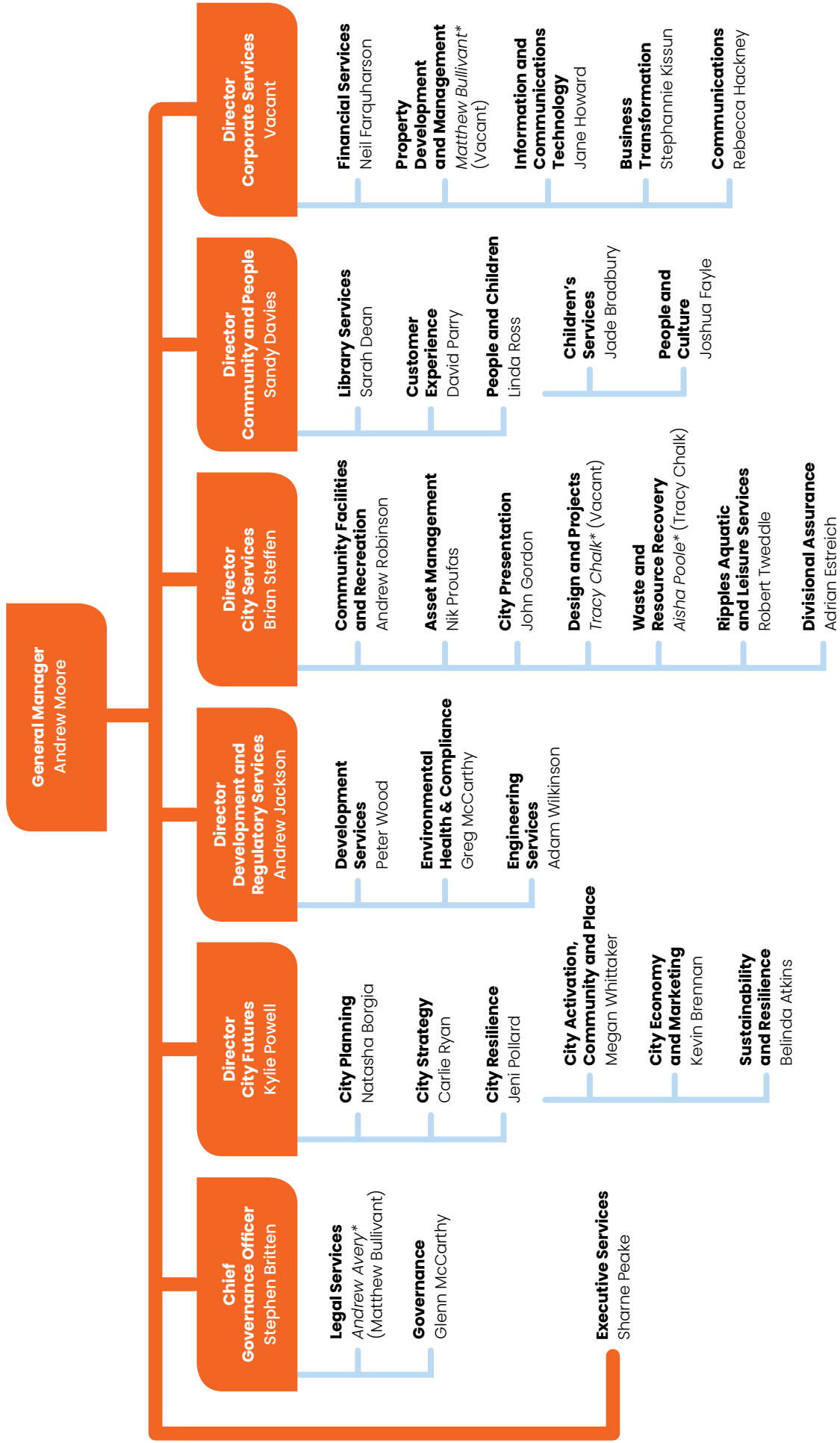
We will listen to you and seek to understand your needs. We will be honest, accountable and follow through, so you know what to expect and when.

## Community Vision

**Our regional city is inclusive and prosperous and offers the best in urban living and a sustainable rural environment.**



# Organisational Structure 2023



\*Acting in role

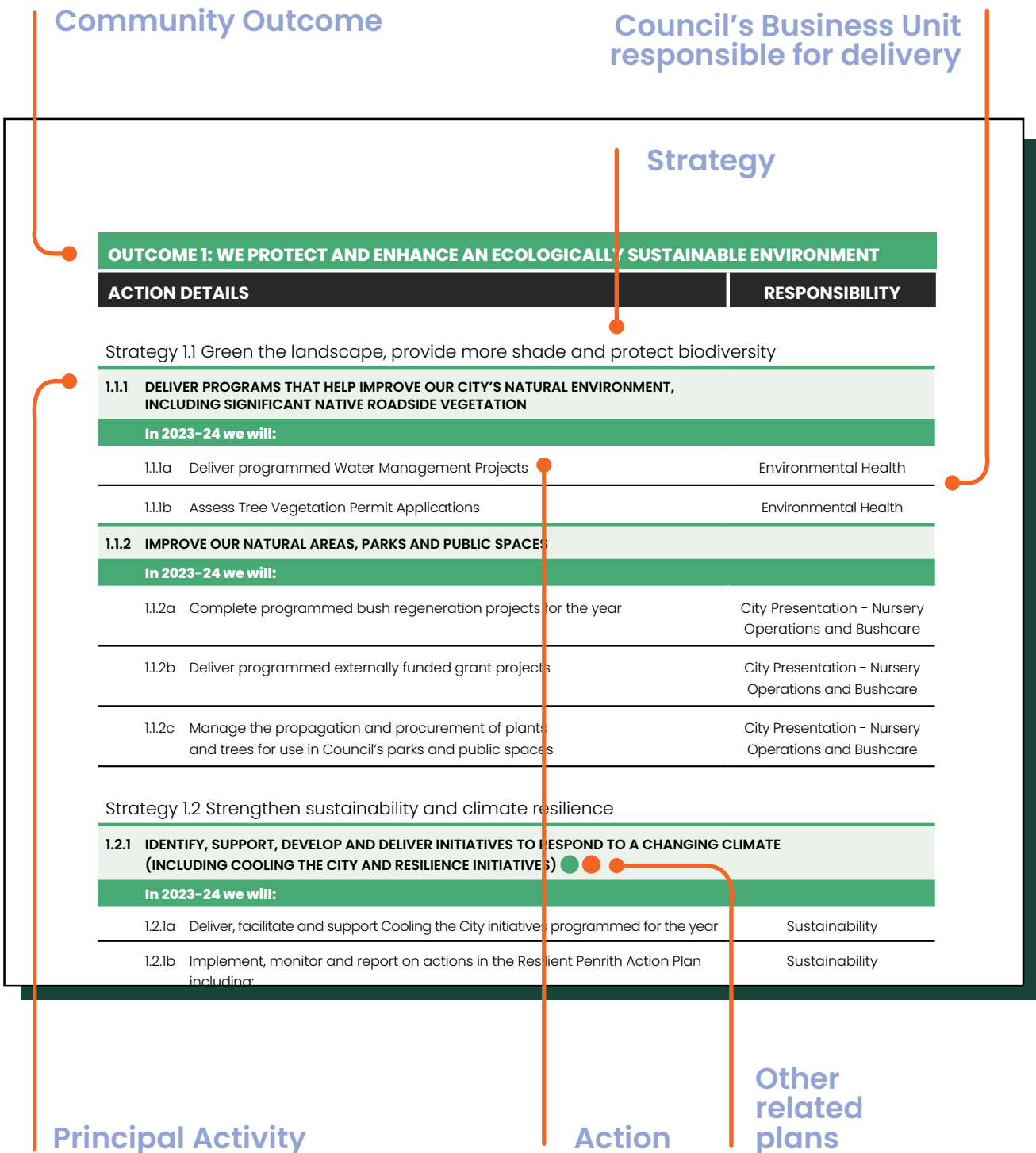


# Our 2023-24 Actions

## How to read this section

This section of this document, the 2023-24 Penrith City Council Operational Plan, provides the details of specific actions and projects that Council will undertake in the next 12 months (1 July 2023- 30 June 2024). These actions are listed under the relevant Principal Activity, Strategy and Community Outcome.

Council will report on the action's progress in the six monthly Organisational Performance Report.



## OUTCOME 1: WE PROTECT AND ENHANCE AN ECOLOGICALLY SUSTAINABLE ENVIRONMENT

### ACTION DETAILS

### RESPONSIBILITY

Strategy 1.1 Green the landscape, provide more shade and protect biodiversity

#### 1.1.1 DELIVER PROGRAMS THAT HELP IMPROVE OUR CITY'S NATURAL ENVIRONMENT, INCLUDING SIGNIFICANT NATIVE ROADSIDE VEGETATION

##### In 2023-24 we will:

1.1.1a Deliver programmed Water Management Projects Environmental Health

1.1.1b Assess Tree Vegetation Permit Applications Environmental Health

#### 1.1.2 IMPROVE OUR NATURAL AREAS, PARKS AND PUBLIC SPACES

##### In 2023-24 we will:

1.1.2a Complete programmed bush regeneration projects for the year City Presentation - Nursery Operations and Bushcare

1.1.2b Deliver programmed externally funded grant projects City Presentation - Nursery Operations and Bushcare

1.1.2c Manage the propagation and procurement of plants and trees for use in Council's parks and public spaces City Presentation - Nursery Operations and Bushcare

Strategy 1.2 Strengthen sustainability and climate resilience

#### 1.2.1 IDENTIFY, SUPPORT, DEVELOP AND DELIVER INITIATIVES TO RESPOND TO A CHANGING CLIMATE (INCLUDING COOLING THE CITY AND RESILIENCE INITIATIVES) ●●

##### In 2023-24 we will:

1.2.1a Deliver, facilitate and support Cooling the City initiatives programmed for the year Sustainability

1.2.1b Implement, monitor and report on actions in the Resilient Penrith Action Plan including:

- emergency preparedness
- urban food program
- energy efficiency
- net zero emissions pathway

1.2.1c Implement Circular Economy Roadmap initiatives Sustainability

#### 1.2.2 HELP OUR RESIDENTS AND BUSINESSES UNDERSTAND HOW THEY CAN INCREASE RESOURCE RECOVERY, REDUCE WASTE AND REDUCE CARBON FOOTPRINT ●

##### In 2023-24 we will:

1.2.2a Increase waste and recycling stream options available to residents to increase diversion rate from landfill Waste and Resource Recovery

1.2.2b Investigate options for residual household waste processing and disposal alternatives to landfill to improve resource recovery Waste and Resource Recovery

1.2.2c Review Council's waste disposal practice and all communications to improve consistency within Council managed resource recovery streams Waste and Resource Recovery

1.2.2d Contribute to and support Council's teams to identify opportunities to help meet corporate sustainability goals Waste and Resource Recovery

Linked to Local Strategic Planning Statement (LSPS) ●

Linked to Resilient Penrith Action Plan (RPAP) ●

Linked to Disability Inclusion Action Plan (DIAP) ●

## OUTCOME 1: WE PROTECT AND ENHANCE AN ECOLOGICALLY SUSTAINABLE ENVIRONMENT

ACTION DETAILS	RESPONSIBILITY
<b>1.2.3 MANAGE THE RISK TO AND IMPACT ON LIFE AND PROPERTY FROM THE EXISTING AND POTENTIAL FUTURE USE OF THE FLOODPLAIN</b> ●	
<b>In 2023–24 we will:</b>	
1.2.3a Continue to deliver on Council's Floodplain Management Program, by progressing: <ul style="list-style-type: none"> <li>• Emu Plains Flood Risk Management Study and Plan</li> <li>• Peach Tree and Lower Surveyors Creek Catchment Flood Risk Management Study and Plan</li> <li>• Rickaby's Creek Catchment Flood Study</li> <li>• Upper Byrnes Creek Catchment Flood Study</li> <li>• Blackwell Creek Catchment Flood Study</li> <li>• St Marys Levee Investigations</li> <li>• Doonmore Street Detention Basin Investigations</li> <li>• Oxley Park Levee Investigations</li> <li>• Chapman Gardens Detention Basin Investigations</li> <li>• Byrnes Creek Catchment Flood Mitigation Investigation</li> </ul>	Floodplain and Stormwater Management
<b>1.2.4 PROVIDE ADVICE ON FLOODPLAIN AND STORMWATER MANAGEMENT</b> ●	
<b>In 2023–24 we will:</b>	
1.2.4a Administer Council's Floodplain Management Committee and Floodplain Management Working Party	Floodplain and Stormwater Management
1.2.4b Provide timely and accurate strategic and technical advice to planning and development related matters	Floodplain and Stormwater Management
Strategy 1.3 Minimise the impacts of waste and pollution	
<b>1.3.1 COLLABORATIVELY MANAGE ILLEGAL DUMPING ACROSS WESTERN SYDNEY (RID SQUAD)</b>	
<b>In 2023–24 we will:</b>	
1.3.1a Investigate all matters in the RID online Case Management Database	Regional Illegal Dumping (RID)
<b>1.3.2 MANAGE RESOURCE RECOVERY AND WASTE COLLECTION SERVICES</b>	
<b>In 2023–24 we will:</b>	
1.3.2a Offer sustainable resource recovery service options to the community and commercial sector	Waste and Resource Recovery
<b>1.3.3 GUIDE LANDHOLDERS TOWARDS SUSTAINABLE ON-SITE MANAGEMENT OF SEWAGE AND WASTEWATER TO PROTECT AND ENHANCE THE QUALITY OF PUBLIC HEALTH AND THE ENVIRONMENT WITHIN THE CITY</b>	
<b>In 2023–24 we will:</b>	
1.3.3a Assess renewal applications	Environmental Health
1.3.3b Assess new installation applications	Environmental Health

Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●

## OUTCOME 2: WE ARE WELCOMING, HEALTHY, HAPPY, CREATIVE AND CONNECTED

ACTION DETAILS	RESPONSIBILITY
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### Strategy 2.1 Build and support community resilience to adapt to changing circumstances

#### 2.1.1 WORK WITH LOCAL COMMUNITIES TO IDENTIFY PRIORITY ISSUES IN THEIR AREA AND BUILD LOCAL RESILIENCE ● ●

##### In 2023–24 we will:

2.1.1a Deliver the annual Village Café program and consider options to expand	City Activation, Community and Place - Community Resilience
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2.1.1b Deliver identified actions in the Disability Inclusion Action Plan	City Activation, Community and Place - Community Resilience
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#### 2.1.2 DEVELOP EFFECTIVE STRATEGIES THAT RESPOND TO THE IMPACTS OF GROWTH, REDEVELOPMENT AND CHANGE IN OUR COMMUNITY

##### In 2023–24 we will:

2.1.2a Develop strategy and policy that responds to the impact of growth and new opportunities including: <ul style="list-style-type: none"> <li>• Culture Strategy and Action Plan</li> <li>• Community Services Tenancy Policy</li> <li>• Community Funding Policy</li> <li>• Community and Cultural Facilities Strategy</li> <li>• Reflect Reconciliation Action Plan</li> </ul>	City Activation, Community and Place - Social Strategy
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#### 2.1.3 ENGAGE WITH OUR COMMUNITY ON RESOURCE EFFICIENCY AND TO IMPROVE RESILIENCE. ● ●

##### In 2023–24 we will:

2.1.3a Engage with the community on resilience and sustainability through: <ul style="list-style-type: none"> <li>• social media campaigns</li> <li>• workshops</li> <li>• events and community programs</li> </ul>	Resilience
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### Strategy 2.2 Enhance community wellbeing, safety and neighbourhood amenity

#### 2.2.1 WORK IN PARTNERSHIP TO SUPPORT THE REVITALISATION OF THE PENRITH, ST MARYS AND KINGSWOOD CENTRES ●

##### In 2023–24 we will:

2.2.1a Develop and implement strategic place making activations that support the revitalisation of Penrith, St Marys and Kingswood Town Centres	City Activation, Community and Place - Place and Activation
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2.2.1b Develop a City Park Activation Plan	City Activation, Community and Place - Place and Activation
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● **Linked to Local Strategic Planning Statement (LSPS)**  
● **Linked to Resilient Penrith Action Plan (RPAP)**  
● **Linked to Disability Inclusion Action Plan (DIAP)**

## OUTCOME 2: WE ARE WELCOMING, HEALTHY, HAPPY, CREATIVE AND CONNECTED

ACTION DETAILS	RESPONSIBILITY
<b>2.2.2 WORK WITH GOVERNMENT AND COMMUNITY ORGANISATIONS TO ADDRESS LOCAL ISSUES AND IMPROVE THE CAPACITY AND SOCIAL WELLBEING OF THE COMMUNITY</b> ●●	
<b>In 2023-24 we will:</b>	
2.2.2a Develop and deliver an annual Community Sector Training and Development program	City Activation, Community and Place - Community Resilience
<b>2.2.3 WORK WITH PARTNERS TO DEVELOP AND INTEGRATE STRATEGIES THAT STRENGTHEN OUR COMMUNITY</b> ●	
<b>In 2023-24 we will:</b>	
2.2.3a Develop and deliver endorsed actions identified in Community Action Planning	City Activation, Community and Place - Community Resilience
2.2.3b Work in partnership to deliver actions identified in the Resilient Penrith Action Plan	City Activation, Community and Place - Community Resilience
<b>2.2.4 WORK WITH COMMUNITY AND PARTNERS TO FOSTER A SAFE AND WELCOMING CITY</b>	
<b>In 2023-24 we will:</b>	
2.2.4a Develop a Community Safety Plan	City Activation, Community and Place - Community Resilience
2.2.4b Provide support to emergency services to prepare for and respond to emergencies	City Activation, Community and Place - Community Resilience
<b>2.2.5 HELP PROMOTE RESPONSIBLE PET OWNERSHIP</b>	
<b>In 2023-24 we will:</b>	
2.2.5a Deliver educational programs around responsible pet ownership	Animal Services
<b>2.2.6 PROVIDE ADVICE AND HELP PROTECT AND IMPROVE THE HEALTH OF OUR COMMUNITY</b>	
<b>In 2023-24 we will:</b>	
2.2.6a Deliver the annual water health monitoring and sampling program	Environmental Health
2.2.6b Deliver the annual program of Food Safety investigations	Environmental Health
2.2.6c Deliver the annual Skin Penetration Safety Program	Environmental Health
2.2.6d Deliver the annual Public Swimming Pool & Splashpark Safety Program	Environmental Health
2.2.6e Deliver the annual Regulated System Program (Legionella Safety)	Environmental Health
2.2.6f Participate in the annual NSW Health Arbovirus Surveillance Program	Environmental Health

Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●

## OUTCOME 2: WE ARE WELCOMING, HEALTHY, HAPPY, CREATIVE AND CONNECTED

ACTION DETAILS	RESPONSIBILITY
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### 2.2.7 ENSURE BUILDINGS CONSTRUCTED ARE SAFE AND HEALTHY

#### In 2023-24 we will:

2.2.7a Continue to undertake fire safety audits and respond to fire safety complaints in a timely manner	Fire Safety Certification
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### 2.2.8 DELIVER HEALTH, FITNESS AND AQUATIC SERVICES TO SUPPORT SOCIAL, HEALTH AND WELLBEING IN THE COMMUNITY ●

#### In 2023-24 we will:

2.2.8a Develop a Masterplan to ensure Penrith can meet the future demand on leisure and wellness facilities across the LGA	Aquatic and Leisure Services
2.2.8b Deliver programs for the community to increase participation in Leisure and Wellness activities	Aquatic and Leisure Services

## Strategy 2.3 Plan for, deliver and improve community services

### 2.3.1 DELIVER LIBRARY SERVICES THAT SUPPORT A VIBRANT, CONNECTED COMMUNITY ●●●

#### In 2023-24 we will:

2.3.1a Focus on further developing and expanding online collections.	Library Services
2.3.1b Review fees on library resources and equipment usage	Library Services
2.3.1c Monitor, maintain and upgrade library infrastructure, and action areas requiring additional investment	Library Services
2.3.1d Actively pursue opportunities for Penrith City Library to better link with local, regional, state and national writing and literary event programs	Library Services
2.3.1e Increase focus on joint programming with Penrith's major cultural facilities and services	Library Services

### 2.3.2 DELIVER HIGH QUALITY CHILDREN'S SERVICES ●

#### In 2023-24 we will:

2.3.2a Deliver programmed building and playground upgrades	Children's Services
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### 2.3.3 PROVISION OF CEMETERIES TO ASSIST IN MEETING COMMUNITY NEEDS

#### In 2023-24 we will:

2.3.3a Review, update and implement the Cemeteries Policy	Cemeteries
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Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●

## OUTCOME 2: WE ARE WELCOMING, HEALTHY, HAPPY, CREATIVE AND CONNECTED

ACTION DETAILS	RESPONSIBILITY
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Strategy 2.4 Support and provide opportunities to participate in activities and events that celebrate our diversity, culture and creativity

### 2.4.1 CONDUCT AND SUPPORT EVENTS THAT INCLUDE ALL MEMBERS OF OUR COMMUNITY ●

#### In 2023-24 we will:

2.4.1a Develop a Night Time Economy Strategy	City Activation, Community and Place - Social Strategy
2.4.1b Deliver the annual REAL Festival in accordance with the REAL Festival Strategy and 10 Year Action Plan	City Activation, Community and Place - Social Strategy
2.4.1c Deliver an annual calendar of civic and ceremonial events	Communications

### 2.4.2 SUPPORT AND IMPLEMENT INITIATIVES WHICH CONTRIBUTE TO CULTURE AND CREATIVITY ACROSS OUR CITY ●

#### In 2023-24 we will:

2.4.2a Develop a Cultural Strategy and Action Plan	City Activation, Community and Place - Social Strategy
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Strategy 2.5 Respect, engage and celebrate our diverse Aboriginal and Torres Strait Islander community, their rich heritage and continuing culture

### 2.5.1 DEVELOP STRATEGIC PARTNERSHIPS WITH ABORIGINAL COMMUNITIES AND COMMUNITY SERVICE PROVIDERS TO HARNESS COLLECTIVE RESOURCES AND RESPOND TO COMMUNITY NEEDS ●

#### In 2023-24 we will:

2.5.1a Develop a Reflect Reconciliation Action Plan	City Activation, Community and Place - Social Strategy
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Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●

## OUTCOME 3: WE PLAN AND SHAPE OUR GROWING CITY

ACTION DETAILS	RESPONSIBILITY
Strategy 3.1 Grow and support a thriving local economy	
<b>3.1.1 ENHANCE AND GROW PENRITH'S ECONOMIC TRIANGLE</b> ● ●	
<b>In 2023–24 we will:</b>	
3.1.1a Deliver identified actions in the Economic Development Strategy 2023–28	City Economy and Marketing
3.1.1b Deliver identified actions in the City Marketing Plan	City Economy and Marketing
<b>3.1.2 FACILITATE AND PURSUE INVESTMENT LEADS BASED ON INDUSTRY SECTOR RESEARCH</b> ●	
<b>In 2023–24 we will:</b>	
3.1.2a Update the City Investment Prospectus and the tools associated with it	City Economy and Marketing
3.1.2b Participate in the CSIRO Gen STEM Partnership	City Economy and Marketing
<b>3.1.3 PROMOTE PENRITH AS A PLACE TO LIVE, VISIT AND WORK IN THROUGH CITY MARKETING AND ECONOMIC DEVELOPMENT INITIATIVES</b> ●	
<b>In 2023–24 we will:</b>	
3.1.3a Implement the 2022–32 Brand Marketing Strategy	City Economy and Marketing
3.1.3b Implement the “THRIVE PENRITH” strategic framework	City Economy and Marketing
<b>3.1.4 FACILITATE OPPORTUNITIES TO INCREASE VISITATION TO PENRITH</b> ● ●	
<b>In 2023–24 we will:</b>	
3.1.4a Deliver identified actions of the Visitor Economy Strategy 2022–32	City Economy and Marketing – Tourism and International Partnerships
3.1.4b Update and distribute the Visitor Guide	City Economy and Marketing – Tourism and International Partnerships
<b>3.1.5 CREATE OPPORTUNITIES TO ENABLE CULTURAL AND ECONOMIC INTERNATIONAL RELATIONSHIPS FOR OUR EXISTING AND FUTURE COMMUNITY</b>	
<b>In 2023–24 we will:</b>	
3.1.5a Deliver identified annual actions of Council’s International Partnerships Program	City Economy and Marketing – Tourism and International Partnerships

Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●



OUTCOME 3: WE PLAN AND SHAPE OUR GROWING CITY	
ACTION DETAILS	RESPONSIBILITY
Strategy 3.2 Undertake strategic planning that will ensure balanced growth and liveability	
<b>3.2.1 ENSURE OUR STRATEGIC FRAMEWORK AND VISION ARE CONTEMPORARY AND INFORMS OUR LAND USE PLANNING AND ADVOCACY</b> ●●●	
<b>In 2023–24 we will:</b>	
3.2.1a Review and refine the Advocacy Strategy	City Strategy
3.2.1b Develop a Masterplan for St Marys	City Strategy
3.2.1c Develop a planning analysis report for Penrith City Centre	City Strategy
<b>3.2.2 FACILITATE APPROPRIATE LAND USE OUTCOMES FOR OUR CITY THAT ARE CONSISTENT WITH OUR LOCAL STRATEGIC PLANNING STATEMENT</b> ●	
<b>In 2023–24 we will:</b>	
3.2.2a Assess and progress planning proposals	City Planning
<b>3.2.3 INFLUENCE STATE PLANNING POLICIES AND LEGISLATION TO ENSURE IT RESPONDS TO OUR LAND USE VISION AND THE NEEDS OF OUR COMMUNITY</b> ●	
<b>In 2023–24 we will:</b>	
3.2.3a Contribute to the Development Control Plan (DCP) and precinct plans for the Aerotropolis	City Planning
<b>3.2.4 ENSURE SERVICES, FACILITIES AND INFRASTRUCTURE MEET THE NEEDS OF A GROWING POPULATION THROUGH THE CONTRIBUTIONS FRAMEWORK</b> ●	
<b>In 2023–24 we will:</b>	
3.2.4a Develop contribution plans for provision of local infrastructure	City Planning
3.2.4b Develop and finalise Voluntary Planning Agreements (VPA) to deliver local infrastructure	City Planning
<b>3.2.5 PROVIDE ADVICE AND MAINTAIN A CONTEMPORARY PLANNING FRAMEWORK OF LAND USE AND STATUTORY PLANS</b> ●	
<b>In 2023–24 we will:</b>	
3.2.5a Review Penrith LEP 2010	City Planning
3.2.5b Review the Penrith DCP 2014	City Planning
<b>3.2.6 FACILITATE AND PLAN FOR HOUSING DIVERSITY AND LIVEABILITY</b> ●	
<b>In 2023–24 we will:</b>	
3.2.6a Assist with the implementation of the Western Sydney Planning Partnership (WSPP) District Affordable Housing Strategy	City Planning
<b>3.2.7 GUIDE SUSTAINABLE QUALITY DEVELOPMENT OUTCOMES FOR THE COMMUNITY THROUGH EXPERT ADVICE, TRANSPARENT, EFFICIENT ASSESSMENT, POLICY INPUT AND CONTINUOUS IMPROVEMENT</b>	
<b>In 2023–24 we will:</b>	
3.2.7a Provide timely assessment of development Applications (DAs)	Development Applications

Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●

## OUTCOME 3: WE PLAN AND SHAPE OUR GROWING CITY

ACTION DETAILS	RESPONSIBILITY
<b>3.2.8 HELP MINIMISE IMPACTS ON THE ENVIRONMENT FROM UNAUTHORISED ACTIVITIES</b>	
<b>In 2023–24 we will:</b>	
3.2.8a Conduct inspections of construction sites and developments	Development Compliance
<b>3.2.9 ENSURE PRIVATELY OWNED SWIMMING POOLS ARE SAFE AND HEALTHY</b>	
<b>In 2023–24 we will:</b>	
3.2.9a Develop and implement a program to educate and inform the public about private swimming pools	Development Compliance
3.2.9b Carry out proactive inspections of residential premises containing swimming pools	Development Compliance

Strategy 3.3 Work with partners to develop plans that support the needs and interests of our community

<b>3.3.1 SUPPORT AND INFLUENCE TRI-GOVERNMENT STRATEGIC PLANNING IN THE WESTERN PARKLAND CITY BY RESPONDING TO THE CITY DEAL COMMITMENTS</b> ●	
<b>In 2023–24 we will:</b>	
3.3.1a Continue to work with government stakeholders through collaborative partnership arrangements	City Strategy
3.3.1b Contribute to the development of planning strategies for the Western Parkland City	City Strategy
<b>3.3.2 WORK WITH GOVERNMENT TO DEVELOP STRATEGIC PLANS FOR PRIORITY PRECINCTS WITHIN THE GREATER PENRITH TO EASTERN CREEK GROWTH AREA</b> ● ● ●	
<b>In 2023–24 we will:</b>	
3.3.2a Finalise the draft Places of Penrith Strategy stage 1 <ul style="list-style-type: none"> <li>• Employment Lands</li> <li>• Green Grid</li> <li>• Revised Local Housing and Corridors</li> </ul>	City Strategy
<b>3.3.3 SUPPORT THE WORK OF THE FEDERAL AND STATE GOVERNMENT IN DELIVERING SYDNEY METRO WESTERN SYDNEY AIRPORT IN TIME FOR THE OPENING OF THE WESTERN SYDNEY AIRPORT</b> ●	
<b>In 2023–24 we will:</b>	
3.3.3a Facilitate implementation of Interface Agreement with Sydney Metro	City Strategy
<b>3.3.4 CERTIFY FUTURE PUBLIC ASSETS BEING DELIVERED AS PART OF DEVELOPMENT</b>	
<b>In 2023–24 we will:</b>	
3.3.4a Continue to work with developers to ensure the approval and certification of public civil assets	Development Engineering

Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●

## OUTCOME 4 – WE MANAGE AND IMPROVE OUR BUILT ENVIRONMENT

ACTION DETAILS	RESPONSIBILITY
<p>Strategy 4.1 Plan and manage sustainable transport infrastructure and networks to meet current and future community needs</p>	
<p><b>4.1.1 WORK WITH RELEVANT AUTHORITIES TO ENSURE ADEQUATE ARTERIAL ROAD INFRASTRUCTURE AND PUBLIC TRANSPORT SERVICES</b></p>	
<p><b>In 2023–24 we will:</b></p>	
<p>4.1.1a Continue to seek and secure appropriate grant funding to address road safety and accident black spots across our local road network</p>	<p>Traffic Management, Parking and Road Safety</p>
<p>4.1.1b Advocate for improved active and public transport</p>	<p>Traffic Management, Parking and Road Safety</p>
<p><b>4.1.2 IMPROVE THE AMENITY OF COUNCIL OWNED PUBLIC TRANSPORT ASSETS</b></p>	
<p><b>In 2023–24 we will:</b></p>	
<p>4.1.2a Implement the rolling Bus Shelter Renewal Program by installing 4 bus shelters</p>	<p>City Presentation – Civil Operations</p>
<p><b>4.1.3 HELP ENSURE EFFICIENT AND FAIR USE OF PARKING SPACES ACROSS THE CITY</b> ●</p>	
<p><b>In 2023–24 we will:</b></p>	
<p>4.1.3a Continue to monitor the number of vehicles that have overstayed</p>	<p>Ranger Services</p>
<p><b>4.1.4 PROVIDE TECHNICAL ADVICE ON PARKING ISSUES AND PLAN FOR THE DELIVERY OF PARKING INFRASTRUCTURE</b></p>	
<p><b>In 2023–24 we will:</b></p>	
<p>4.1.4a Provide timely and accurate advice on the future parking needs across the city</p>	<p>Traffic Management, Parking and Road Safety</p>

Strategy 4.2 Plan for and maintain accessible, safe and high quality infrastructure

<p><b>4.2.1 PROVIDE TECHNICAL ADVICE AND WORK COLLABORATIVELY WITH STAKEHOLDERS TO DEVELOPMENT AND IMPLEMENT ROAD SAFETY PROGRAMS</b></p>	
<p><b>In 2023–24 we will:</b></p>	
<p>4.2.1a Advocate for improved road safety across the LGA (with a particular focus on local schools)</p>	<p>Traffic Management, Parking and Road Safety</p>
<p><b>4.2.2 IMPROVE THE AMENITY OF THE CITY'S ROADS, PATHWAYS AND DRAINAGE NETWORK</b> ●</p>	
<p><b>In 2023–24 we will:</b></p>	
<p>4.2.2a Deliver an annual program of scheduled and reactive maintenance on the City's roads and pathways</p>	<p>City Presentation – Civil Operations</p>
<p>4.2.2b Implement the rolling Road Asset Renewal Program</p>	<p>City Presentation – Civil Operations</p>
<p>4.2.2c Implement the rolling Footpath and Shared Pathway Program</p>	<p>City Presentation – Civil Operations</p>
<p>4.2.2d Deliver annual program of maintenance on Council's drainage infrastructure</p>	<p>City Presentation – Civil Operations</p>

Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●

## OUTCOME 4 – WE MANAGE AND IMPROVE OUR BUILT ENVIRONMENT

ACTION DETAILS	RESPONSIBILITY
<b>4.2.3 DESIGN AND DELIVER COUNCIL'S MAJOR CAPITAL PROJECTS</b>	
<b>In 2023–24 we will:</b>	
4.2.3a Progress the construction of the Soper Place Multi-storey Carpark project	Design and Projects
4.2.3b Progress the construction of the Gipps Street Recreation Precinct project	Design and Projects
4.2.3c Complete the construction of the Regatta Park Precinct project	Design and Projects
4.2.3d Progress the construction of the Dunheved Road Upgrade project	Design and Projects
4.2.3e Complete the construction of the City Park project	Design and Projects
4.2.3f Progress the Coreen Avenue Upgrade project	Design and Projects

Strategy 4.3 Plan for, maintain and provide spaces and facilities that support opportunities for people to participate in recreational activities

### 4.3.1 MANAGE AND FACILITATE THE USE OF COMMUNITY, SPORT, RECREATION AND OPEN SPACE FACILITIES

#### In 2023–24 we will:

4.3.1a Introduce an online booking platform and implement online facility bookings	Community Facilities and Recreation Planning
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### 4.3.2 PLAN FOR COMMUNITY FACILITY, SPORT, RECREATION, PLAY, OPEN SPACE INFRASTRUCTURE PROVISION AND SUPPORT PROJECT DELIVERY ● ● ●

#### In 2023–24 we will:

4.3.2a Progress and complete actions identified in the Sport and Recreation Strategy 5 year program	Community Facilities and Recreation Planning
4.3.2b Undertake community engagement to establish future use and facility infrastructure needs at Thornton Oval	Community Facilities and Recreation Planning

### 4.3.3 IMPROVE THE AMENITY OF THE CITY'S SPORTSGROUNDS, PARKS AND OPEN SPACES

#### In 2023–24 we will:

4.3.3a Deliver an annual program of maintenance on Council's sportsgrounds and parks	City Presentation – Parks, Sportsgrounds and Open Space Maintenance
4.3.3b Contribute to the delivery of rolling Parks Asset Renewal Program	City Presentation – Parks, Sportsgrounds and Open Space Maintenance

Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●

## OUTCOME 4 – WE MANAGE AND IMPROVE OUR BUILT ENVIRONMENT

### ACTION DETAILS

### RESPONSIBILITY

Strategy 4.4 Ensure our public places are clean, safe, shaded, secure and accessible

#### 4.4.1 IMPROVE THE AMENITY OF THE CITY'S PUBLIC SPACES ●

##### In 2023–24 we will:

4.4.1a Deliver annual program of maintenance on Council's public spaces	City Presentation – Public Space and Building Maintenance
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4.4.1b Deliver annual program of maintenance on public trees	City Presentation – Public Space and Building Maintenance
--	---

4.4.1c Deliver annual program of maintenance on Council's public buildings	City Presentation – Public Space and Building Maintenance
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#### 4.4.2 HELP MAKE OUR PUBLIC SPACES AND COMMUNITY FACILITIES SAFE AND PLEASANT PLACES TO BE

##### In 2023–24 we will:

4.4.2a Conduct regular illegal signage and abandoned shopping trolley compliance campaigns	Rangers
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Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●

## OUTCOME 5 – WE HAVE OPEN AND COLLABORATIVE LEADERSHIP

### ACTION DETAILS

### RESPONSIBILITY

Strategy 5.1 Communicate effectively with the community about the programs and services provided by Council

#### 5.1.1 ENSURE OUR COMMUNITY IS ACTIVELY INFORMED ABOUT COUNCIL'S NEWS AND ACTIVITIES

##### In 2023–24 we will:

- |        |   |                |
|--------|---|----------------|
| 5.1.1a | Produce 4 quarterly "Our Place" community news brochures                    | Communications |
| 5.1.1b | Undertake communication campaigns for Council's major projects and programs | Communications |
| 5.1.1c | Investigate opportunities for new ways to communicate with the community    | Communications |

#### 5.1.2 PROVIDE A QUALITY CUSTOMER EXPERIENCE THROUGH THE CONTACT CENTRE AND FRONT COUNTER IN LINE WITH THE CUSTOMER PROMISE

##### In 2023–24 we will:

- |        |  |                     |
|--------|--|---------------------|
| 5.1.2a | Continue to analyse and interpret data to identify areas of improvement and implement changes as required to improve our customer experience | Customer Experience |
|--------|--|---------------------|

Strategy 5.2 Encourage community participation in collective decisions and initiatives

#### 5.2.1 MANAGE COUNCIL'S COMMUNITY ENGAGEMENT FRAMEWORK ●

##### In 2023–24 we will:

- |        |   |                                    |
|--------|---|------------------------------------|
| 5.2.1a | Develop and implement Council's engagement guidelines and toolkit to ensure best practice when engaging the community | Corporate Strategy and Performance |
|--------|---|------------------------------------|

Strategy 5.3 Deliver an efficient, transparent and accountable service to the community

#### 5.3.1 PROVIDE PROPERTY SERVICES AND MANAGE COMMUNITY AND COMMERCIAL REQUESTS FOR THE USE OF COUNCIL CONTROLLED LAND

##### In 2023–24 we will:

- |        |  |                                     |
|--------|--|-------------------------------------|
| 5.3.1a | Continue to assess street closure and outdoor dining applications in a timely manner | Property Development and Management |
|--------|--|-------------------------------------|

#### 5.3.2 ENSURE COUNCIL'S INFORMATION TECHNOLOGY IS CONTEMPORARY AND MEETS THE NEEDS OF THE ORGANISATION AND THE COMMUNITY ●

##### In 2023–24 we will:

- |        |  |                        |
|--------|--|------------------------|
| 5.3.2a | Implement Customer Experience Transformation technology project – Community Facilities and Recreation online booking, payments, facilities management and access | Information Technology |
| 5.3.2b | Implement Customer Experience Transformation technology project – Customer Feedback, Satisfaction and Complaints   | Information Technology |
| 5.3.2c | Implement Customer Experience Transformation Program – Corporate Website – new Platform and Redevelopment  | Information Technology |
| 5.3.2d | Implement Customer Experience Transformation Program – Childrens Services Enquiry and Request Management   | Information Technology |

Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●

<b>OUTCOME 5 – WE HAVE OPEN AND COLLABORATIVE LEADERSHIP</b>	
<b>ACTION DETAILS</b>	<b>RESPONSIBILITY</b>
<b>5.3.3 SUPPORT FINANCIAL SUSTAINABILITY THROUGH FINANCIAL PLANNING AND BUDGET MANAGEMENT AND PROVIDE ACCURATE REPORTING TO THE COMMUNITY</b>	
<b>In 2023–24 we will:</b>	
5.3.3a Provide accurate information on Council's financial position and activities to Council and the community	Financial Services
5.3.3b Ensure compliance with all regulatory financial requirements, including the completion of annual financial statements	Financial Services
<b>5.3.4 ENSURE OUR INTEGRATED PLANNING AND REPORTING (IP&amp;R) RESPONSIBILITIES ARE MET</b>	
<b>In 2023–24 we will:</b>	
5.3.4a Conduct an audit of Council's strategy register and undertake ongoing management of the digital platform to inform the Delivery Program and Operational Plan	Corporate Strategy and Performance
5.3.4b Ensure compliance with all IP&R reporting requirements	Corporate Strategy and Performance
5.3.4c Ensure compliance with all IP&R planning requirements	Corporate Strategy and Performance
5.3.4d Introduce the strategy development framework across Council and provide ongoing support in its implementation	Corporate Strategy and Performance
<b>5.3.5 SUPPORT AND DRIVE THE ORGANISATION IN IDENTIFYING BUSINESS IMPROVEMENT OPPORTUNITIES AND SERVICE REVIEWS</b>	
<b>In 2023–24 we will:</b>	
5.3.5a Deliver the LEAP (Leading Excellence and Performance) review program: Recruitment	Business Improvement
5.3.5b Deliver the LEAP (Leading Excellence and Performance) review program: Development Referrals	Business Improvement
5.3.5c Deliver the LEAP (Leading Excellence and Performance) review program: Project Management	Business Improvement
5.3.5d Deliver the LEAP (Leading Excellence and Performance) review program: Grants and Commitments	Business Improvement
5.3.5e Continue procurement and commence implementation for Enterprise Resource Planning (ERP)	Business Systems

Linked to Local Strategic Planning Statement (LSPS)   
 Linked to Resilient Penrith Action Plan (RPAP)   
 Linked to Disability Inclusion Action Plan (DIAP) 

## OUTCOME 5 – WE HAVE OPEN AND COLLABORATIVE LEADERSHIP

ACTION DETAILS	RESPONSIBILITY
Strategy 5.4 Plan for and manage City resources for current and future generations	
<b>5.4.1 REDUCE COUNCIL'S RELIANCE ON RATEABLE INCOME, BY DELIVERING PROPERTY PROJECTS TO ACHIEVE FINANCIAL RETURNS OR SIGNIFICANT VALUE TO COUNCIL AND THE COMMUNITY</b>	
<b>In 2023–24 we will:</b>	
5.4.1a Progress the Erskine Park Urban Reinvestment Project to subdivision construction stage	Property Development and Management
5.4.1b Continue progress on 131 Henry Street	Property Development and Management
5.4.1c Progress the 158–164 Old Bathurst Road, Emu Plains Project	Property Development and Management
5.4.1d Develop property investment options and solutions	Property Development and Management
<b>5.4.2 REALISE THE POTENTIAL OF LAND AND PROPERTY ASSETS BY FOCUSING ON OPERATIONAL AND COMMERCIAL SUSTAINABILITY OF COUNCIL'S PROPERTY PORTFOLIO</b>	
<b>In 2023–24 we will:</b>	
5.4.2a Progress the Kingswood and St Marys commuter car park projects	Property Development and Management
<b>5.4.3 MANAGE COUNCIL'S ASSETS TO MINIMISE RISK, REFLECT LIFECYCLE COSTS AND MEET COMMUNITY NEEDS</b> ●	
<b>In 2023–24 we will:</b>	
5.4.3a Improve systems and processes around asset management	Strategic Asset Management
<b>5.4.4 ENHANCE THE ENGAGEMENT AND PERFORMANCE OF OUR EMPLOYEES SO THAT OUR ORGANISATION CAN THRIVE AND DELIVER HIGH QUALITY OUTCOMES FOR THE COMMUNITY</b> ●	
<b>In 2023–24 we will:</b>	
5.4.4a Continue implementation of our Capability Framework	People and Culture
5.4.4b Grow Leadership Development	People and Culture
5.4.4c Review the WHS Management System	People and Culture
5.4.4d Strengthen child-safe practices as part of our commitment to being a child safe organisation	People and Culture

Linked to Local Strategic Planning Statement (LSPS) ●  
 Linked to Resilient Penrith Action Plan (RPAP) ●  
 Linked to Disability Inclusion Action Plan (DIAP) ●



# LEAP

## Leading Excellence and Performance

In 2021 the Office of Local Government implemented a mandate that required all Councils in NSW to undertake and report on the progress of service reviews. The LEAP (Leading Performance and Excellence) Program has been developed to adhere to these requirements.

The program completes the service offering currently undertaken by the Business Improvement team, which currently includes process improvement, customer journey mapping and strategic business reviews. The seven projects identified in the LEAP program have been driven by the business, as areas requiring strategic cross-functional improvement aimed at improving the service delivery for the community.

PROJECT	BRIEF	YEAR 1 (2023-24)	YEAR 2 (2024-25)	YEAR 3 (2025-26)
<b>Project management</b>	A review into the way project management is undertaken across the organisation	✓	✓	
<b>Grants/Electoral commitments</b>	A review of the way Council applies for grants and the way funds are committed to Council. e.g. election commitments	✓		
<b>Internal referrals</b>	A look at the processes related to internal referrals between departments in relation to development	✓		
<b>Corporate functions</b>	Review undertaken to look at our recruitment processes	✓	✓	
<b>Sustainable initiatives</b>	A review into minor plant with a change over to battery operated equipment		✓	
<b>Community compliance</b>	A review into the management of complaints relating to development		✓	
<b>Asset handover</b>	Review the processes and activities undertaken at various points in the asset handover from developers		✓	✓
<b>Emerging priorities</b>	Capacity to undertake reviews that are identified as urgent			✓

# 2023-24 Budget and Financial Information

2023-24 BUDGET BY OUTCOME				
OUTCOME	OPERATING BUDGET '000	CAPITAL BUDGET '000	INCOME BUDGET '000	NET BUDGET '000
Outcome 1 We protect & enhance an ecologically sustainable environment	50,765	386	(44,952)	6,199
Outcome 2 We are welcoming, healthy, happy, creative and connected	74,403	2,163	(49,306)	27,261
Outcome 3 We plan and shape our growing City	20,483	782	(6,629)	14,636
Outcome 4 We manage and improve our built environment	59,660	132,593	(128,547)	63,706
Outcome 5 We have open and collaborative leadership	43,154	9,283	(164,238)	(111,801)
	<b>248,465</b>	<b>145,207</b>	<b>(393,672)</b>	<b>-</b>
<b>Corporate Enablers*</b>	<b>15,876</b>	<b>1,130</b>	<b>(582)</b>	<b>16,424</b>

\*Corporate Enablers is the 2023-24 budget of services that enable Council to meet all its legislative requirements and ensure the organisation is running efficiently. These currently sit within Outcome 5. Further details about the Corporate Enablers can be found in our Delivery Program 2022-26 document.



## 2023-24 BUDGET BY FUNCTION

FUNCTION	OPERATING BUDGET '000	CAPITAL BUDGET '000	INCOME BUDGET '000	NET BUDGET '000
Animal Services	1,192.6	-	(394.3)	798.2
Aquatic and Leisure Services	9,485.9	-	(6,111.0)	3,374.9
Business Improvement	674.0	-	-	674.0
Business Systems	1,775.2	-	(0.8)	1,774.5
Cemeteries	882.0	30.0	(912.0)	-
Children's Services	35,495.3	850.0	(33,542.5)	2,802.8
City Economy and Marketing	1,187.6	-	-	1,187.6
City Planning	3,242.4	782.4	(1,618.6)	2,406.1
City Strategy	3,367.5	-	(1,072.5)	2,295.0
Civil Maintenance, Renewal and Construction	14,201.6	26,851.3	(22,886.7)	18,166.2
Communications	3,036.3	-	(26.2)	3,010.1
Community Facilities and Recreation Operations	1,820.9	99.0	(781.7)	1,138.2
Community Facilities and Recreation Planning	2,067.5	793.7	(1,281.3)	1,580.0
Community Resilience (Community Safety)	586.1	400.0	(400.0)	586.1
Community Resilience (Neighbourhood Renewal)	2,132.5	265.0	(1,988.6)	408.9
Corporate Strategy and Performance	1,208.3	-	(67.4)	1,140.9
Council and Corporate Governance	1,502.6	-	159.0	1,661.6
Customer Experience	3,394.9	-	(169.2)	3,225.7
Data and Visualisation	967.8	-	(4.0)	963.8
Design and Projects	4,639.7	96,558.2	(95,352.1)	5,845.8
Development Applications	6,745.5	-	(2,828.4)	3,917.1
Development Compliance	2,868.3	-	(524.6)	2,343.7
Development Engineering	1,766.4	-	(535.5)	1,230.9
Divisional Assurance (City Services)	1,029.9	-	(188.3)	841.7
Environment Health (Biodiversity)	2,448.8	385.7	(1,123.9)	1,710.6
Environmental Health (Public Health)	1,726.9	-	(458.5)	1,268.4
Executive Services	5,156.5	-	236.7	5,393.2
Financial Services	3,172.2	-	(149,624.4)	(146,452.2)
Fire Safety and Certification	1,867.7	-	(648.0)	1,219.7
Fleet and Plant Management	386.0	1,130.0	(1,573.1)	(57.2)
Floodplain and Stormwater Management	1,540.1	-	(1,033.9)	506.2
Information Management	(85.6)	-	-	(85.6)
Information Technology	1,383.1	549.2	(261.9)	1,670.4
Insurance and Risk Management	686.7	-	-	686.7
Internal Audit	511.4	-	(52.0)	459.5
Legal Services	649.8	-	840.0	1,489.8
Libraries	7,610.9	564.9	(727.9)	7,448.0

## 2023-24 BUDGET BY FUNCTION

FUNCTION	OPERATING BUDGET '000	CAPITAL BUDGET '000	INCOME BUDGET '000	NET BUDGET '000
Nursery Operations and Bushcare	1,126.7	-	(154.9)	971.9
Penrith Performing & Visual Arts	5,099.4	-	(2,703.5)	2,395.9
People and Culture	5,756.1	-	(528.2)	5,227.9
Place and Activation	1,991.7	-	90.0	2,081.7
Project Management Office (PMO)	703.4	-	-	703.4
Property Development and Management	5,739.8	7,603.3	(12,584.5)	758.7
Public Space Maintenance (Buildings)	3,484.4	7,989.6	(4,675.6)	6,798.4
Public Space Maintenance (City Services)	18,980.8	-	(137.1)	18,843.7
Public Space Maintenance (Cross City)	10,033.9	-	(1,898.5)	8,135.4
Purchasing and Supply	1,396.6	-	(269.0)	1,127.6
Ranger Services	2,431.5	-	(1,469.8)	961.7
Regional Illegal Dumping	1,775.4	-	(1,643.0)	132.4
Resilience	787.8	-	(399.6)	388.2
Security and Emergency Services Management	3,444.9	20.0	(71.5)	3,393.4
Social Strategy (CCD)	2,099.4	33.5	(1,038.5)	1,094.4
Strategic Asset Management Planning	4,108.6	-	(124.7)	3,983.9
Sustainability	536.3	-	(9.6)	526.7
Tourism and International Partnerships	1,305.0	-	(49.0)	1,256.0
Traffic Management, Parking and Road Safety	1,999.9	301.1	(64.6)	2,236.4
Waste Avoidance and Resource Recovery	43,338.1	-	(40,987.2)	2,350.9
<b>Sub Total</b>	<b>248,465.2</b>	<b>145,207.0</b>	<b>(393,672.3)</b>	<b>-</b>

# Budget and Revenue Policies and Statements

## DELIVERY PROGRAM FINANCIAL ESTIMATES – 2022-26

	2022-23 REVISED BUDGET \$000	2023-24 ORIGINAL BUDGET \$000	2024-25 ORIGINAL BUDGET \$000	2025-26 ORIGINAL BUDGET \$000
Operating Expenditure				
Employee Costs	(135,886.1)	(146,025.0)	(148,122.2)	(150,140.4)
Interest Charges	(1,233.3)	(3,174.8)	(4,280.5)	(6,224.2)
Depreciation and Amortisation	(47,418.0)	(53,920.5)	(57,395.7)	(59,629.4)
Materials and Contracts	(96,252.6)	(89,696.4)	(95,733.7)	(99,609.9)
Other Expenses	(13,074.7)	(14,250.3)	(14,475.9)	(14,702.3)
Net (Loss)/Gain from the Disposal of Assets	(554.2)	(554.2)	4,718.7	(580.3)
<b>Total Operating Expenditure</b>	<b>(294,419.0)</b>	<b>(307,621.2)</b>	<b>(315,289.4)</b>	<b>(330,886.4)</b>

### Operating Revenue

Rates and Annual Charges	187,853.9	200,366.4	208,359.8	215,594.7
User Charges and Fees	45,603.3	49,297.7	51,174.2	52,696.5
Interest Income	4,878.1	7,066.5	6,377.3	6,234.5
Operating Grants and Contributions	11,386.8	17,555.1	17,549.6	17,756.4
Other Revenue	7,019.5	7,269.2	8,878.0	9,746.0
<b>Total Operating Revenue</b>	<b>256,741.6</b>	<b>281,554.9</b>	<b>292,338.8</b>	<b>302,028.0</b>
<b>Result before Capital Grants and Contributions</b>	<b>(37,677.4)</b>	<b>(26,066.3)</b>	<b>(22,950.6)</b>	<b>(28,858.5)</b>
Capital Grants & Contributions	51,011.3	61,186.5	36,276.3	31,528.7
<b>Operating Result</b>	<b>13,333.9</b>	<b>35,120.1</b>	<b>13,325.6</b>	<b>2,670.3</b>

### Funding Statement (Sources & Application)

Add back non funded items	49,829.7	59,156.0	57,344.3	64,864.8
Funds received from Sale of Assets	9,553.9	749.3	10,819.2	1,809.2
Loans Received	37,800.0	30,000.0	42,228.1	-
Budget (Surplus) / Deficit	-	-	-	-
Funds Transferred (to)/from Reserves held	78,293.8	20,089.4	38,202.0	39,757.1
<b>Net Fund Available</b>	<b>188,811.4</b>	<b>145,114.9</b>	<b>161,919.2</b>	<b>109,101.4</b>

### Application of Funds

Assets Acquired	(182,366.8)	(133,927.4)	(151,013.7)	(98,550.6)
Internal Loans	81.2	92.2	94.3	77.6
Loan Repayments Made	(6,525.8)	(11,279.7)	(11,868.2)	(12,407.7)
<b>Total Application</b>	<b>(188,811.4)</b>	<b>(145,114.9)</b>	<b>(162,787.5)</b>	<b>(110,880.7)</b>
<b>Net Costs funded from Rates &amp; Other Untied Income</b>	<b>-</b>	<b>-</b>	<b>(868.4)</b>	<b>(1,779.4)</b>

## FRAMEWORK

This section provides a background to Council's financial capacity and sets out Council's financial intentions for 2023-24. The plans are not fixed, and Council can amend its budget at any time during the year. The budget sets out capital and other works and how they will be funded and incorporates the directions of the Community Plan and Delivery Program.

## FINANCIAL CONTEXT AND STRATEGY

Penrith is a large Regional City with a population of approximately 219,685 and 78,766 rateable properties. The elected Councillors have a responsibility to provide a range of services, both regulated and discretionary, to meet the community's expectations and to responsibly manage over \$2.73 billion worth of assets.

Council's Long-Term Financial Plan has been developed considering past and future efficiency opportunities, maintaining Council's commitment to invest in our infrastructure assets, and providing services to our community in a financially prudent and sustainable way. Penrith City Council has long been faced with the challenge of establishing and maintaining long term financial sustainability as we grow into our Regional City role, cater for the increased populations within both the LGA and the regional catchment that we service, and deal with the increasing demands and expectations of our community.

In 2015 Penrith was deemed 'Fit for the Future' by IPART providing an independent validation of the strategies in place and also the strategies proposed for the future. Council's submission to IPART included the 2016-17 Special Rate Variation (SRV) and the continuation of AREAS.

The 2016-17 SRV incorporated four annual increases of 9.09% in 2016-17, 5.0% in 2017-18, 5.2% in 2018-19 and 5.4% in 2019 and included allocations for the following:

1. Asset management, renewal and backlog
2. Realignment of service costs
3. Increased investment to drive productivity initiatives
4. Major Projects and Regional City infrastructure
5. Building capacity to respond to emerging priorities

This 2016-17 SRV was one important element of a broader suite of Council strategies and actions

developed over the past few years, including reform of our financial structures and commitment to the continuous pursuit of productivity. Savings from better ways of doing things, harnessing technology improvements, implementing new systems and reviewing service delivery will provide the capacity to continue to service our growing city. The development of the 2022-23 Budget will incorporate annual savings already identified in prior years and will continue to focus on identifying areas where further productivity savings can be achieved.

To clarify our direction, the financial strategies implemented to improve our financial capacity have been summarised under the acronym "Sustain".



These seven strategies will provide a framework to guide our approach, set outcomes, assist in decision making, and measure success in achieving ongoing financial sustainability.



## Budget overview

A balanced budget has currently been prepared for 2023-24 although a number of variables remain outstanding, including the Financial Assistance Grant. Some capacity has been provided within the budget to allow Council to respond to any small changes in estimates.

The 2023-24 budget is summarised below:

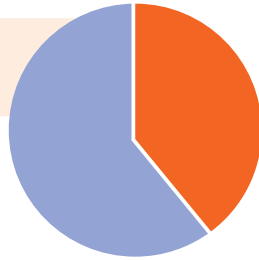
### BUDGET - FUNDING SUMMARY

	2022-23 ORIGINAL BUDGET \$'000	2023-24 ORIGINAL BUDGET \$'000
<b>Income</b>		
<b>Rates</b>	147,976	155,029
<b>Fees &amp; Charges</b>	92,627	101,904
<b>Grants &amp; Contributions</b>	51,936	78,742
<b>Net Reserve Movements</b>	45,316	20,089
<b>Other Income</b>	46,603	37,908
<b>Total Income</b>	384,458	393,672
<b>Expenditure</b>		
<b>Capital Works</b>	152,944	133,927
<b>Other Expenses</b>	231,514	259,745
<b>Total Expenditure</b>	384,458	393,672
<b>Net Budget Position Surplus/(Deficit)</b>	<b>0</b>	<b>0</b>

## Where will the money come from? \$393.7m

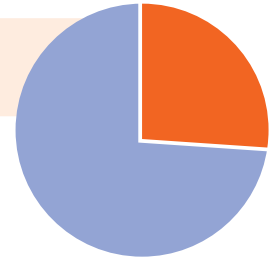
### Rates \$155m, 39%

Residential and Business Rates.



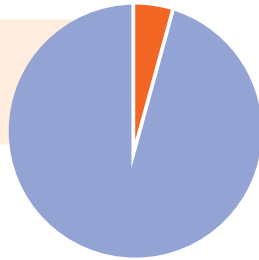
### Fees and Charges \$102m, 26%

Development Applications, Waste and Stormwater Management Charges, Facility Hire, Childcare fees, Pool and Gym entry fees.



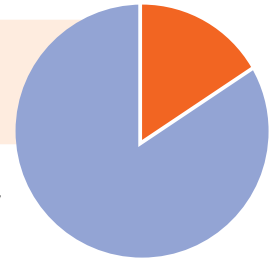
### Operating Grants and Contributions \$18m, 4%

Financial Assistance Grant, Library Subsidy, Childcare Subsidies.



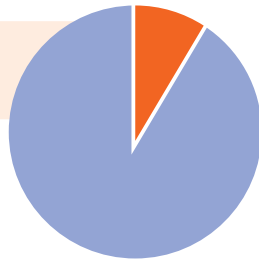
### Capital Grants and Contributions \$61m, 16%

s7.11 Developer Contributions, Roadworks Grants, Other Capital Works Grants



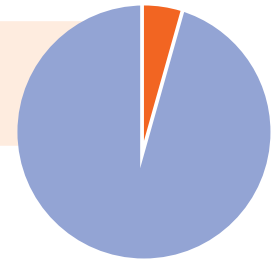
### Other Income \$38m, 10%

Interest Income, Asset Sales, Loan Borrowings.



### Net Reserve Movements \$20m, 5%

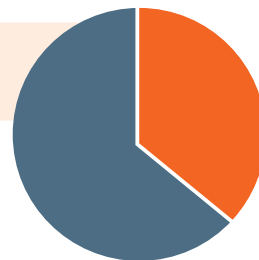
Net result of transfers into reserves vs transfers out of reserves.



## Where will the money be spent? \$393.7m

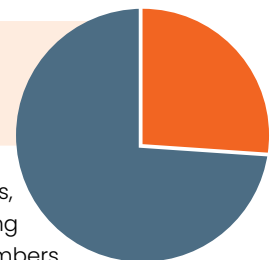
### Employee Costs \$141m, 36%

Salaries and Wages, Superannuation, Annual Leave, Long Service Leave, Workers Compensation, Training.



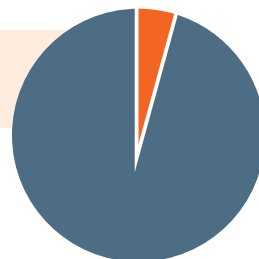
### Materials, Contracts and Other \$105m, 27%

Garbage collection contracts, IT Software Contracts, building maintenance contracts, plumbers, electricians, maintenance and operational materials.



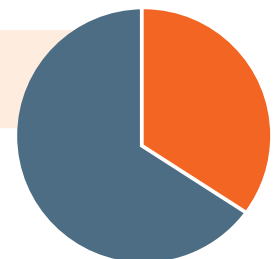
### Debt Servicing \$14m, 4%

Interest and Principal Loan Repayments.



### Capital Works \$134m, 34%

Major Projects, Asset Renewals and Upgrades, Property Development, Plant and Fleet Purchases, Library and ICT Resources





# Revenue policy

Each fee or charge is set in accordance with one of the following principles and then revised each year.

The pricing structures currently used are:

PRICING STRUCTURE	PRICING APPLICATION
<b>Direct Cost Recovery Pricing*</b>	Includes the recovery of salary, salary on-costs, and materials directly attributable to the provision of the good or services.
<b>Full Cost Recovery Pricing*</b>	Includes all costs, direct and indirect, incurred in providing the good or service. Indirect costs include a proportion of shared costs (or overheads) which include supply and information technology; the recording and processing of financial information, correspondence, payroll, and personnel data; together with professional management of these systems and costs associated with providing shared buildings and equipment.
<b>External Cost</b>	Price is determined by external parties carrying out the relevant works.
<b>Subsidised (Partial Cost) Pricing</b>	Council only recovers a portion of costs. New services, services located in areas of need within the City, and services from which benefits accrue to the City's community as a whole, are often subsidised. Services described as Community Service Obligations are included.
<b>Rate of Return Pricing</b>	Prices are set to recover an excess over costs that may then be directed to capital improvements/development of similar facilities.
<b>Reference Pricing</b>	Involves the identification of like or similar services in the community followed by the adoption of similar prices to those charged by such services.
<b>Statutory Pricing</b>	Prices are set to comply with statutory legislation.

\* Costs are generally recovered through charging methods such as flat fee, period of use, time of use or frequency of use.

As part of the Annual Budget process, Managers review their department's fees and charges. This generally involves recommending revised fee amounts, setting new fees, or removing existing fees for their services. They may also consider applying appropriate index or extend to a full costing or community benefit exercise. The extent of the review is determined by the degree of change that has occurred over the previous year. Where services remain unchanged the fee applicable will normally increase a small amount to reflect the impact of inflation (or wage rises) on the cost of providing the service. For services that are subsidised, the level of subsidy will remain to ensure that the original intent adopted by Council is maintained.

The following factors are to be considered by managers in the setting of proposed fees and charges:

- Cost of the service or operation
- Other revenue sources which may fund the service
- Laws and Regulations
- Ability of the persons/group using the service to pay
- Benefit to the community (possible subsidy)
- Benchmarking with others providing similar services.

Annual reviews of fees and charges may be as simple as applying an appropriate index or may extend to a full costing or community benefit exercise.

Council may also choose to retain fees and charges at the same level, considering such issues as social factors, community benefit, ability of the user to pay, and the comparative fees charged by others (benchmarking).

## RATING INFORMATION

### Rating Increase – IPART Rate Peg

The rate peg is set and announced by IPART each year and is based on two factors:

- The annual change in the Local Government Cost Index, which measures the average costs experienced by NSW Councils and,
- A net population factor which is calculated for each council and is equal to the annual change in a council's residential population, adjusted for revenue received from supplementary valuations.

Councils can adopt the rate peg or apply to IPART for a higher increase under a Special Rate Variation (SRV).

IPART announced the 2023-24 rate peg as 3.7% for Penrith City Council in September 2022. This increase was made up of the standard rate peg for all councils of 3.7% with a 0% net population factor. Penrith City Council did not receive any population factor on top of the rate peg as revenue generated from our supplementary valuations calculated as a % exceeds IPART's calculations as a % of how much our population has grown, and therefore the population factor is set at zero.

The rate peg applies to the amount of rates that Council can collect in total, and in non-revaluation years the rate peg percentage generally reflects the increase that ratepayers will experience. In revaluation years, or if there is a changing rates structure (such as Council's phased in Rural subsidy), the average increase will be around the rate peg increase, however the increase for individual ratepayers will differ.

### Council Rates for 2023-24

Penrith City Council introduced a lower rate for residential properties in rural areas from 1 July 2021 by creating two residential sub-categories. In 2021-22 a 4.5% subsidy applied to these two sub-categories from the amount payable in 2020-21 and an additional 6% subsidy applied in 2022-23.

Council has supported the continuation of the phasing in of the Residential Rural Rate subsidy for 2023-24. It is estimated that a further 8% subsidy will apply in 2023-24. The aim of the changes is to gradually deliver an eventual differential rate of 30% lower than the general urban residential rate over a four year period. For 2023-24 being the third year of the 4 year plan, the differential rate will be around 28% lower and therefore the plan is currently on track with only a small additional subsidy needed in 2024-25 to achieve the desired differential rate of 30%.

### Ordinary Rates

Each year Council must determine a Rating Policy for the next financial year. The Local Government Act 1993 provides for a number of rating structures so that councils have the flexibility to develop a structure that best provides equity for their Local Government Area.

Council currently applies a rate structure in which rate assessments are based on property valuations (Ad Valorem) with a Minimum Amount. This means that rates are predominantly based on the land value of the property as determined by the NSW Valuer-General with property owners below a certain land value threshold paying a minimum amount.

Every three years Council receives updated valuations for all properties in the Local Government Area. The Valuer General has recently provided the General Valuation of land for our LGA (Local Government Area) with a Base Date of 1 July 2022, and the new land valuations will be used for the assessment of rates from 1 July 2023 and for the following two financial years as well.

Council currently charges rates on three types of Land Categories with two Business and two Residential sub-categories:

- a. Residential – General, with the following sub-categories:
  - i. Residential – Rural Area
  - ii. Residential – Rural 2 to 40 Hectares with dwelling
- b. Farmland
- c. Business – General, with the following sub-categories:
  - i. Penrith CBD
  - ii. St Mary's Town Centre

### Pension Rebates

Council provides eligible pensioners a pensioner subsidy. Council's policy provides for a 50% rebate of rates and domestic waste charges to a maximum of \$250. In addition, pensioners are given an additional rebate equivalent to the Stormwater Management Service Charge (applies to urban properties only).

## Rates Revenue for 2023-24

Council currently has around 78,766 rateable properties contributing approximately 39% of Council's total revenue. It is expected that both the Penrith CBD Corporation and the St Marys Town Centre Corporation will request a continuation of Business Sub-category rates to fund their respective activities. A total of \$507,863 will be raised from Penrith CBD rates and \$386,542 will be raised from St Marys Town Centre rates.

The 2023-24 Budget includes initial estimates for rates income with a net increase of \$7.1m for Rates Income over the original estimate for 2022-23 included. This includes predictions for growth of both Residential and Non-Residential rates.

2023-24 RATES LEVY INCOME					
RATE CATEGORY	AD VALOREM RATE \$	MINIMUM RATE 2022-23 \$	MINIMUM RATE INCREASE \$	TOTAL ANTICIPATED GROSS REVENUE \$'000	NUMBER OF PROPERTIES
<b>Residential</b>	0.00222738	1,228.30	43.80	94,238	69,879
<b>Residential – Rural Area</b>	0.00160584	1,228.30	43.80	18,233	4,700
<b>Residential – Rural 2 to 40 Hectares with dwelling</b>	0.00160584	1,228.30	43.80	937	200
<b>Farmland</b>	0.00111369	1,228.30	43.80	4,991	308
<b>Business</b>	0.00320723	1,497.40	53.40	29,253	3,052
<b>Business – Penrith CBD Rate</b>	0.00518333	1,497.40	53.40	3,677	400
<b>Business – St Marys Town Centre Rate</b>	0.00478519	1,497.40	53.40	1,077	227
<b>TOTAL RATING INCOME</b>				<b>\$152,406*</b>	<b>78,766</b>

\*N.B. The revenues identified in this section represent the gross anticipated revenues from the Rates Levy on 1 July 2023 prior to the application of Pensioner Subsidies, part year growth, Provision for Doubtful debts, and other subsidies and abandonments. These rates presented are indicative only and are subject to change before the formal rates are adopted at the 26 June 2023 Ordinary Meeting, due to supplementary changes and categorisation changes.

## Stormwater Management Service Charge (SMSC)

The Annual Stormwater Management Service Charge (SMSC) ensures Council can deliver a wide range of stormwater management initiatives essential to the health of the catchment and responding to community expectations.

The maximum charge for urban businesses is capped by legislation at \$25 plus \$25 for each additional (or part of) 350 square metres. Council currently charges below the maximum amount and has set the level at \$22.80. When the SMSC was introduced in 2012 it was agreed to cap the charge at the level of revenue businesses were already contributing to storm water components, hence the reduced charge.

The charge for urban residential properties is set at the maximum amount of \$12.50 for residential strata properties and \$25.00 for no-strata residential properties.

Rural properties and vacant properties are exempt from the SMSC. Pensioners are given a rebate equal to the SMSC, so are effectively exempt also.

The table below shows the anticipated number of properties subject to the annual SMSC, and an estimate of the revenue to be generated in 2023-24. Note that some part year SMSC charges are included for new services that come on throughout the year, therefore the calculation of the number of assessments by the annual charge does not equate exactly to the forecast revenue totals.


2023-24 ESTIMATED STORMWATER MANAGEMENT SERVICE CHARGE REVENUE			
STORMWATER CATEGORY	ANNUAL CHARGE (\$)	NUMBER OF PROPERTIES	2022-23 TOTAL REVENUE (\$)
Urban Residential			
<b>Residential</b>	25.00	45,146	1,128,650
<b>Residential (Strata)</b>	12.50	13,135	164,188
<b>Residential (Pensioner)</b>	25.00*	8,195	-
<b>Residential (Strata - Pensioner)</b>	12.50*	1,195	-
Urban Business			
<b>Business</b>	\$22.80 plus an additional \$22.80 for each 350 square metres or part of 350 square metres by which the area of parcel of land exceeds 350 square metres	3,286	1,000,827
<b>TOTAL REVENUE</b>		<b>61,567</b>	<b>2,293,665</b>

\* Council's Policy has provided a 100% rebate for eligible pensioners.



### BUSINESS SUB-CATEGORY PENRITH CBD RATE


All properties currently rated as a business category within the boundary, as outlined, are included in the sub-category Business rate named "Penrith CBD rate"

 Penrith CBD Rate



### BUSINESS SUB-CATEGORY ST MARYS TOWN CENTRE RATE

All properties currently rated as a business category within the boundary, as outlined, are included in the sub-category Business rate named "St Marys Town Centre rate"

 St Marys Town Centre



## Domestic Waste Management

Residential properties in the Penrith City Council area, including vacant land, are required to be charged for the provision of a domestic waste management service under the Local Government Act 1993. Council provides a number of service options with the most popular being the 3-bin Sustainable Domestic Waste Service with a fortnightly residual red lidded bin collection. The 3-bin waste service maximises the potential for diversion of waste from landfill that results in a higher value resource recovery than other Council services. Residents benefit as it minimises the State Waste Levy which targets landfill disposal. The 2023-24 levy is expected to be \$156.91 per tonne. In Penrith City, Waste Levy impacts are significantly lower than most other councils due to the food organics and garden organics (FOGO) resource recovery program.

Council's Waste Avoidance and Resource Recovery (WARR) Strategy, adopted in 2017, covers all Council managed waste streams including domestic, civic, and public space. The Strategy also provides for improved management of commercial waste where increasing mixed development presents challenges for maintenance of amenity. The State Waste Strategy, announced in June 2021, consists of targets to transition to a circular economy and for Local Governments to introduce FOGO resource recovery to the residential waste management sector. Consequently, the Penrith WARR Strategy is now under review for further alignment with the "NSW Waste and Sustainable Materials Strategy 2041".

Council's services include collection and processing of a variety of waste streams with each stream sent to an appropriate recycling, composting, processing or disposal facility.

The 3-bin waste collection service for FOGO, recyclables and residual waste will be provided to all properties across the City which have suitable kerbside space for bin presentation. In 2019, this service was expanded to rural properties and suitable multi-unit complexes. Higher density multi-unit developments and residential flat buildings are provided with a 2-stream service for both recycling and residual waste. A 2-bin "collect and return" waste collection service for recyclables and residual waste is provided to higher density developments such as boarding houses, multi-unit dwellings and residential flat buildings to improve street amenity and convenience. Trials for FOGO collection and processing from multi-unit dwellings and residential flat buildings are underway in alignment with the State Strategy. This project is supported by the Environmental Trust as part of the NSW Environment Protection Authority's Waste Less, Recycle More initiative, funded from the waste levy.

Bulky Household Waste collections continue to be provided to households on an on-call basis. Each household with a domestic waste service can book up to 4 Bulky Waste Collections per annum, after which additional clean-ups can be arranged on a user-pays basis. Multi-unit complexes and Residential Flat Buildings with a suitable bulky waste storage room can have clean-ups undertaken directly from the room on an on-call or scheduled basis.

Waste Services provided in new high density Penrith developments have improved amenity, safety, traffic flow, collection efficiency and resource recovery as well as decreased illegal dumping. When compared to existing high density developments in other areas of Sydney, Penrith developments have significantly improved outcomes due to waste planning efforts.

Waste Services input at pre-lodgement meetings and review of development applications ensures adequate infrastructure for waste management within multi-unit complexes and residential flat buildings. Amenity of new developments built in Penrith City is significantly improved with all waste collections (both bin services and bulky waste collections) undertaken from within the property. Improved safety outcomes are achieved with trucks entering and exiting specifically designed waste loading areas in a forward direction and reverse manoeuvring minimised.

The 2023-24 Domestic Waste Management Charge (DWC) is calculated for full cost recovery of all associated waste provisions. All waste charges are set by Council to cover the cost of domestic waste collection services, clean up, waste processing/disposal, landfill remediation, education, communications, illegal dumping, provision for future waste service planning, new technologies and associated costs.

Since the commencement of new contracts in July 2019, several factors have contributed to increased cost for waste management:

- Collection service costs have increased by 17% (due to fuel, labour and CPI increases)
- Bulky waste collections have increased in both collections booked and kg collected per booking
- Significant funds from the domestic waste reserve has been used for rehabilitation of the Gipps Street Landfill in preparation for redevelopment
- Repayment of an internal loan for the upfront purchase of bins for 2019 contracts is required each year
- From 1 July 2023, contamination and overcompaction clauses may apply in the Recycling Processing contract
- From 1 July 2023, the per tonne rate for Recycling Processing will increase.



In addition to these factors, the domestic waste charge in past years have not increased where the domestic waste model did not require an increase to cover costs and provide for some banking to the Domestic Waste Reserve. Some minor increases (CPI) were applied in these years to services with lower resource recovery outcomes. Not raising the Domestic Waste Charge in these years has resulted in the current circumstance where the depleted reserve cannot buffer the higher costs now being experienced. Hence, the proposed increase to the domestic waste charge is in the order of 9.6% for the Sustainable Service, 9.4% increase for the Weekly Service and 13.8% for the Collect and Return Service for Multi-Unit Developments.

As required, all service options have been calculated to provide sufficient funds for provision and maintenance of the service based on user pays basis with allowances for contingency, weather incident waste response, future waste planning and the impact on Council's roads and infrastructure.

The Fees and Charges section of the 2023-24 Operational Plan relating to the main services are summarised in the following table:

<b>DOMESTIC WASTE SERVICE</b>				
<b>DOMESTIC WASTE SERVICE – MAIN OPTIONS</b>	<b>RATE PER WEEK \$</b>	<b>ANNUAL CHARGE \$</b>	<b>PERCENTAGE INCREASE (DECREASE) %</b>	<b>ANTICIPATED REVENUE \$</b>
<b>Vacant Land</b>	1.44	75.00	5.6	92,100
<b>1 Waste Management Service</b>				
<b>Dom Waste – Sustainable Service</b>	8.75	455.00	9.6	19,606,860
<b>Dom Waste – War on Waste Service</b>	6.54	340.00	9.7	7,140
<b>Dom Waste – Large Service</b>	10.63	553.00	9.9	7,767,438
<b>Dom Waste – Weekly</b>	13.37	695.00	9.4	5,358,450
<b>Dom Waste – Large Weekly</b>	20.27	902.00	9.7	2,257,706
<b>Dom Waste – Collect and Return</b>	10.63	553.00	13.8	7,453,334
<b>TOTAL*</b>				<b>43,402,682</b>

\* inclusive of income from additional bin options.



## Non Domestic Waste

An annual charge for effluent removal services applies to each residential occupancy with a single or shared pump out septic tank system. This annual charge is subsidised by Council for properties that do not have access to sewer through the general rates base. A fortnightly or weekly collection service may apply to single residential occupancies on separate parcels of land subject to Council's Guidelines for Effluent Removal Services. Additional pump-out services are subject to an additional charge.

The full cost recovery rate applies to all properties that have access to the sewer and the 2023-24 Fees and Charges includes the following charges:

WASTE MANAGEMENT SERVICE				
WASTE MANAGEMENT SERVICE	RATE PER WEEK \$	ANNUAL CHARGE \$	PERCENTAGE INCREASE (DECREASE) %	ANTICIPATED REVENUE \$
Unsewered Areas				
1 Waste Management/ Weekly Sullage Service	33.19	1726.00	3.73	25,890
1 Waste Management/Fortnightly Sullage Service	16.58	862.00	3.73	10,344
			<b>TOTAL</b>	<b>36,234</b>

The charge to residents using Council's sullage removal service was previously subsidised by the domestic waste management charge paid by all residential ratepayers. Due to a change to the Local Government Act, Council was unable to continue this practice from 2004-05. A special rate variation of 1.32% was applied for and received to subsidise the cost of this service for those households not having access to sewerage services.

Each year funding for the sullage services is increased by the IPART rate increase, however as more households connect to the sewer the subsidy required will decrease. From 2007-08 it was agreed that Council would retain the current special rate variation and apply any surplus funds to environmental projects throughout the City with these funds to be retained in the Environment/Sullage Reserve. The 2023-24 Budget includes funding of \$ 981,472 for a number of previously General Revenue funded projects from this Reserve where the projects have been identified as having an environmental basis.

Projects proposed to be funded from Reserve in the 2023-24 Budget are:

- Urgent tree removal - \$110,000
- Support of Bushcare Groups - \$50,000
- Biodiversity Operational Budget - \$20,000
- Urban drainage maintenance/embellishment - \$400,000
- On-site sewer management - \$173,051
- RID Squad contribution - \$87,975
- Biodiversity staff - \$140,446

ON SITE SEWERAGE		
SEWER MANAGEMENT SYSTEMS PERIODIC CHARGES	2023-24 FEE \$	2023-24 ANTICIPATED REVENUE \$
Approval to Operate a Sewage Management System (including one inspection) Domestic	93.00	100,000

## Borrowings

Council's borrowings are monitored by the Office of Local Government (OLG). Council advises the OLG of its Borrowing Program on an annual basis and Council's proposed Borrowing Program 2023-24 will be included in the Draft 2023-24 Budget. In past years, loans were obtained from various financial institutions and secured by a charge on Council's income. In June 2018, however, the borrowings for new infrastructure were financed through the NSW Treasury Corporation Loan Facility (TCorp). Council qualified for access to the Facility in 2016 by being assessed as Fit for the Future. A quotation process for future borrowings is undertaken with financial institutions and TCorp, where the purpose is for new infrastructure. New borrowings for major infrastructure projects must be supported by a comprehensive business case. The annual borrowing program also includes the refinancing of existing loans due for renewal, if required.

Borrowing levels for the past few years, and current proposed future year borrowings are shown in the following table:

NEW MONEY BORROWINGS					
NEW MONEY BORROWINGS	2020-21 \$M	2021-22 \$M	2022-23 \$M	PROPOSED 2023-24 \$M	PROPOSED 2024-25 \$M
City Park		4.0	4.0		
Regatta Park			3.8		
Emu Plains Employment Precinct			30.0		
Soper Place Commercial				10.0	25.0
Soper Place Multi-Deck Carpark		20.0		20.0	17.2
<b>TOTAL</b>	<b>0</b>	<b>24.0</b>	<b>37.8</b>	<b>30.0</b>	<b>42.2</b>

## Grants

Grant income of \$49.4m is anticipated to be received from various Federal and State Government Departments to fund capital and operational projects during 2023-24. This figure represents an increase of \$20.2m (+69%) compared with the previous financial year's original budget.

The increase in grant funding can be attributed to two areas which saw higher amounts in the original budgets when comparing the 2023-24 budget against last year's 2022-23 budget. These areas include:

- The budget for the Financial Assistance Grant (FAG) is higher in the 2023-24 budget when compared to the 2022-23 budget by approximately \$9m, the difference can be attributed to the fact that the 2022-23 budget had been reduced to reflect an advance payment of approximately 75% (\$9.1m) of Council's 2022-23 FAG entitlement that was received late in the 2021-22 financial year. The 2023-24 budget does not include any adjustments for advance payments.
- The 2023-24 budget includes a one-time funding allocation from the Australian Government via the Department of Transport, Regional Development, Communications and the Arts as part of the fourth round of the Local Roads Package within the Western Sydney Infrastructure Plan (\$13.4m). Four intersection upgrades are proposed under this program along Coreen Avenue, Penrith.

SCHEDULE OF GRANTS INCLUDED IN 2023-24 BUDGET	\$'000
Traffic Management, Parking and Road Safety	23,974
Financial Assistance Grant	11,381
Recreation and Leisure Facilities	8,207
Roads, Footpath and Buildings	1,435
Penrith Performing and Visual Arts	1,278
Community Safety	956
Other	938
Libraries	682
Children's Services	382
Community and Cultural Development	169
Emergency Services Management	30
Pensioner Rate Subsidy	4
<b>TOTAL</b>	<b>49,435</b>

## Financial Assistance Grant

The Financial Assistance Grant consists of two components:

1. a General component (\$8.47m) and
2. a Roads component (\$2.91m).

Local Government Financial Assistance Grants are general purpose grants that are paid to local councils under the provisions of the Commonwealth Local Government (Financial Assistance) Act 1995. The calculation of the grant is an extremely complex exercise and Council has no control over many of the factors. In addition, each year an adjustment is required for the previous year's grants that takes into account variations in the actual CPI and population shares compared to the estimates used to determine that year's grants.

The NSW Local Government Grants commission has been working over a number of years to refine and improve its calculations consistent with national principles and NSW policy to allocate grants, as far as possible, to councils with the greatest relative disadvantage; for example, those with small and declining populations, limited revenue raising capacity, and relative isolation. The Commission advises councils to use caution when budgeting for the following year's grant.

As part of the 2023-24 Annual Budget process, a 4% decrease has been applied to the previous year's actual unadjusted grant for the General component, and no change will be applied to the previous year's actual unadjusted grant for the Roads components.

## Reserves

An integral part of Council's financial capacity is the administration of funds held for specific purposes. Council holds these funds in reserves and differentiates them into External & Internal Restrictions. External Restriction accounts have been established to control specific receipts and payments made by Council. These funds are tied in nature and carry specific conditions of use, which are managed throughout the budget process. Internal Restrictions are aimed at supporting a self-funding strategy concept whereby agreed funds are transferred into each reserve and utilised for a specific purpose.

Total reserves are budgeted to fall to \$98m by 30 June 2024 (\$113.6m in 2022-23 original budget). Of this amount, \$77.4m (\$76.7m in 2022-23) will be held in reserves required by external legal obligations (mainly development contributions) and \$20.6m (\$36.9m in 2022-23) in accordance with Council resolutions and policy.

BUDGETED POSITION	ORIGINAL 2022-23 \$'000	DRAFT 2023-24 \$'000
<b>Externally Restricted Cash Reserves:</b>		
<b>Development Contributions</b>	57,859	62,921
<b>Other</b>	18,759	14,441
<b>Internally Restricted Cash Reserves:</b>		
<b>Internally Restricted Reserves</b>	36,942	20,615
<b>TOTAL CASH RESERVES</b>	<b>113,560</b>	<b>97,977</b>



## DRAFT 2023-24 RESERVE MOVEMENTS BUDGET

RESERVE	OPENING BALANCE	BUDGETED TRANSFERS TO	BUDGETED TRANSFER FROM	CLOSING BALANCE
<b>INTERNAL RESERVES</b>				
<b>Assets and Construction</b>				
Car Parking/Traffic Facilities	1,712,039	1,395,193	464,356	2,642,876
Library Reserve	434,767	100,000	-	534,767
Major Projects Reserve	(8,300,023)	3,735,005	1,940,893	(6,505,911)
OOSH Bus Fleet Replacement Program	4,726	45,000	25,000	24,726
Plant and Motor Vehicle Replacement Reserves	42,934	486,537	-	529,471
<b>City Economy and Planning</b>				
City Planning	52,776	46,687	98,036	1,427
Economic Initiatives Reserve	114,000	-	-	114,000
<b>Committee Closures</b>				
Alister Brass Foundation	88,983	2,795	-	91,778
S377 Committee Closure Proceeds	95,594	-	-	95,594
<b>Community Facilities</b>				
Cemetery Reserve	725,450	888,635	911,961	702,124
Children's Services Reserves	76,189	-	-	76,189
<b>Employment</b>				
Employee's Leave Entitlements	5,911,686	-	-	5,911,686
Salary System Training and Development Reserves	111,911	50,000	-	161,911
<b>Environmental Programs</b>				
Environmental Awareness Programs	763,332	-	225,762	537,570
Stormwater Management Service Charge	2,116,058	2,338,641	2,934,730	1,519,969
<b>Financial Management</b>				
COVID-19 Impact	(1,000,000)	500,000	-	(500,000)
Financial Management Reserves	14,226,498	3,228,738	8,854,747	8,600,489
Grant Funded Projects Reserve	151,430	50,000	50,000	151,430
Interest Received - Accelerated Infrastructure Fund	543,517	742,769	-	1,286,286
Productivity Revolving Fund	600,000	-	-	600,000
Property Development Reserve	1,843,733	4,301,696	25,427,416	(19,281,987)*
Road Closures - Proceeds from Sales	32,942	-	-	32,942
Special Rate Variation 2016-17	7,612,834	18,796,897	18,804,613	7,605,118
Additional Special Variation 2022-23	(610,567)	1,637,252	220,000	806,685
Sustainability Revolving Fund	2,238,895	674,006	-	2,912,901

## DRAFT 2023-24 RESERVE MOVEMENTS BUDGET

RESERVE	OPENING BALANCE	BUDGETED TRANSFERS TO	BUDGETED TRANSFER FROM	CLOSING BALANCE
<b>INTERNAL RESERVES</b>				
<b>Legal and Governance</b>				
Election Reserve	463,700	340,222	-	803,922
Insurance Reserves	882,598	150,000	-	1,032,598
Legal Reserve	544,363	850,000	-	1,394,363
<b>Other</b>				
Events and Sponsorships	130,377	100,000	-	230,377
Heritage Assistance Project	51,358	-	-	51,358
International Relationships	324,034	-	-	324,034
Penrith Valley Regional Sports Centre	(1,137,435)	68,803	-	(1,068,632)
Revote Reserve	49,030	-	49,030	-
Town Centre Review and Administration	59,025	-	-	59,025
Voted Works	686,602	159,000	25,000	820,602
<b>TOTAL INTERNAL RESERVES</b>	<b>31,643,356</b>	<b>40,687,876</b>	<b>60,031,544</b>	<b>12,299,688</b>
<b>INTERNAL LOANS</b>				
Costs to Advance Next Years Projects	(544,484)	157,000	726,695	(1,114,179)
Penrith Regional Gallery	(207,960)	13,650	-	(194,310)
Public Open Space Reinvestment Project	(2,084,469)	-	-	(2,084,469)
Waste Bins New Contract	(4,653,213)	780,701	-	(3,872,512)
Woodriff Gardens Facility Development	(51,150)	23,364	-	(27,786)
<b>TOTAL INTERNAL LOANS</b>	<b>(7,541,276)</b>	<b>974,715</b>	<b>726,695</b>	<b>(7,293,256)</b>
Development Contributions in deficit internal loan	(3,543,367)	-	(439,028)	(3,104,339)
<b>TOTAL INTERNAL RESERVES AND LOANS</b>	<b>20,558,713</b>	<b>41,662,591</b>	<b>60,319,211</b>	<b>1,902,093</b>



## DRAFT 2023-24 RESERVE MOVEMENTS BUDGET

RESERVE	OPENING BALANCE	BUDGETED TRANSFERS TO	BUDGETED TRANSFER FROM	CLOSING BALANCE
<b>EXTERNAL RESERVES</b>				
<b>Development Contributions</b>				
Civic Improvement s7.11	2,666,394	115,000	-	2,781,394
Claremont Meadows s7.11	1,977,716	3,500,000	283,328	5,194,388
Cultural Facilities s7.11	(1,565,809)	250,000	-	(1,315,809)
Erskine Business Park s7.11	577,014	-	-	577,014
Glenmore Park Stage 2 s7.11	1,431,760	-	323,712	1,108,048
Lambridge Industrial Estate s7.11	(1,788,530)	-	-	(1,788,530)
Mamre Road Precinct s7.11	(189,028)	4,000,000	-	3,810,972
Penrith City District Open Space s7.11	37,314,331	4,332,587	10,891,370	30,755,548
Penrith City Local Open Space s7.11	2,718,801	450,000	71,628	3,097,173
Waterside s7.11	243,027	-	-	243,027
WELL Precinct s7.11	8,229,666	-	230,236	7,999,430
Non Residential Development s7.12	5,262,952	2,000,000	-	7,262,952
Planning Agreements s7.4	91,131	-	-	91,131
Funding for Development Contribution Plans in deficit	3,543,367	-	439,028	3,104,339
<b>TOTAL DEVELOPMENT CONTRIBUTION RESERVES</b>	<b>60,512,792</b>	<b>14,647,587</b>	<b>12,239,302</b>	<b>62,921,077</b>
<b>Other External Reserves</b>				
Waste Disposal Reserve	6,343,266	5,955,639	5,448,514	6,850,391
Environment / Sullage Reserve	153,348	914,758	981,472	86,634
Unexpended Loans	3,343,081	30,000,000	32,474,288	868,793
Unexpended Grants	(2,050,160)	35,101,481	35,930,317	(2,878,996)
Contributions	10,316,048	3,824,509	4,626,528	9,514,029
<b>TOTAL OTHER EXTERNAL RESERVES</b>	<b>18,105,583</b>	<b>75,796,387</b>	<b>79,461,119</b>	<b>14,440,851</b>
<b>TOTAL EXTERNAL RESERVES</b>	<b>78,618,375</b>	<b>90,443,974</b>	<b>91,700,421</b>	<b>77,361,928</b>
<b>Other Internal Reserves/Committees</b>				
Bonds and Deposits	17,962,113	-	-	17,962,113
Children's Services Cooperative Reserves	388,494	103,377	170,499	321,372
Other (Committees)	411,265	18,235	-	429,500
<b>TOTAL OTHER INTERNAL RESERVES</b>	<b>18,761,872</b>	<b>121,612</b>	<b>170,499</b>	<b>18,712,985</b>
<b>GRAND TOTAL OF RESERVES</b>	<b>117,938,960</b>	<b>132,228,177</b>	<b>152,190,131</b>	<b>97,977,006</b>
<b>Controlled Entity</b>				
<b>Total Controlled Entity</b>	<b>-</b>	<b>(127,462)</b>	<b>-</b>	<b>(127,462)</b>
<b>RESERVE MOVEMENTS PER BUDGET</b>		<b>132,100,715</b>	<b>152,190,131</b>	

Reserves are shown as Surplus / (Deficit). \*NB 158-164 Old Bathurst Road (expenditure and income) is not included at this stage pending Council decision on project options



## Entities

The Council subsidy for all entity budgets is currently being reviewed. The overall impact of the Controlled Entities on the proposed budget is discussed below.

Included in the 2023-24 Budget are the following subsidies:

- Penrith Performing and Visual Arts  
- total of \$2.396m (2022-23 - \$2.302 m)
- Penrith Whitewater Stadium - \$nil \*  
(2022- 23- \$570,000)  
*\* N.B. at the time of writing, discussions are underway regarding the future ownership of the facility with a potential transfer to the NSW Office of Sport.*
- A contribution to the RID Squad of \$87,975
- A subsidy to the Children's Services Co-operative of \$150,000 to assist with funding the cost of the Inclusion Development Fund (IDF) not met by government funding.





## Long term financial plan

As part of the Council's Resourcing Strategy, Council prepares a 10-year Long Term Financial Plan (LTFP) which is updated annually as part of the development of the Annual Budget. The aim of the LTFP is to ensure that Council identifies financial issues at an early stage and reviews their effect on future activities. The LTFP must be reviewed in detail as part of the four yearly review of the Community Strategic Plan.

The LTFP process involves four main elements:

- Planning Assumptions
- Revenue Forecasts
- Expenditure Forecasts, and
- Sensitivity Analysis

The LTFP is a key tool for the development and monitoring of Council's Financial Strategy. The Plan outlines Council's capacity to manage assets and deliver services over the next 10 years. Council has a responsibility to manage its resources and finances to ensure its long-term sustainability. Recent actions by Council, including the 2016-17 SRV, has positioned the LTFP to demonstrate that Council has the capacity to manage its finances and deliver the services and programs identified in the Community Strategic Plan and Delivery Program.

Council's LTFP is based on a set of assumptions which generally relate to those elements that are most likely to affect the overall outcome of the model. Future years' forecasts are linked to the Operational Plan and provide a means of assessing the long-term financial implication of current year decisions. Assumptions made in the plan includes long term forecasts of:

- Rating revenue
- Development growth
- Investment return
- Financial Assistance Grants
- Employee costs
- CPI or other agreed indexations
- Capital works and services programs
- Asset management programs
- Anticipated loan programs
- Debt servicing
- Fees and Charges movements
- Changes identified through ongoing improvement and review of services

Detailed modelling (5-10 years) is also undertaken for ICT, Major Projects, and Property Development which is then incorporated into Council's LTFP.

It is important to keep in mind when projecting budgets over such a long period that estimates can alter significantly when assumptions are reviewed, particularly when the variances apply to larger items such as employee costs or rating income.

However, the LTFP remains an important planning tool and is regularly updated with current data to ensure its usefulness in providing information for Council's financial planning decisions.

Further details on Council's LTFP may be found in the Resourcing Strategy.



**PENRITH CITY COUNCIL – 10 YEAR FINANCIAL PLAN FOR THE YEARS ENDING 30 JUNE 2033 \$'000**

<b>OPERATIONS FROM ORDINARY ACTIVITIES</b>	<b>2023-24</b>	<b>2024-25</b>	<b>2025-26</b>	<b>2026-27</b>	<b>2027-28</b>	<b>2028-29</b>	<b>2029-30</b>	<b>2030-31</b>	<b>2031-32</b>	<b>2032-33</b>
Operating Expenditure										
<b>Employee Costs</b>	146,025	148,122	150,140	153,753	157,656	161,661	165,768	169,982	174,305	178,739
<b>Interest Charges</b>	3,175	4,281	6,224	5,581	4,913	4,336	4,079	3,841	3,595	3,333
<b>Depreciation and Amortisation</b>	53,921	57,396	59,629	61,781	63,657	65,436	67,314	69,278	71,311	73,310
<b>Materials and Contracts</b>	89,696	95,734	99,610	103,665	108,116	109,128	110,232	110,972	114,174	119,020
<b>Other Expenses</b>	14,250	14,476	14,702	14,934	15,172	15,405	15,643	15,887	16,136	16,392
<b>Net Loss from the Disposal of Assets</b>	554	-	580	593	605	617	630	643	656	670
<b>Total Operating Expenditure</b>	307,621	320,008	330,886	340,306	350,118	356,582	363,667	370,603	380,178	391,463
Operating Revenue										
<b>Rates and Annual Charges</b>	200,366	208,360	215,595	223,042	230,702	238,516	246,544	254,736	263,145	271,790
<b>User Charges and Fees</b>	49,298	51,174	52,696	54,143	55,640	57,188	58,789	60,446	62,160	63,933
<b>Interest Income</b>	7,067	6,377	6,234	6,370	6,505	6,641	6,642	6,644	6,645	6,647
<b>Operating Grants and Contributions</b>	17,555	17,550	17,756	18,078	17,770	18,093	18,423	18,761	19,107	19,462
<b>Other Revenue</b>	7,269	8,878	9,746	10,297	10,474	10,651	10,831	11,015	11,203	11,395
<b>Net Gain from the Disposal of Assets</b>	-	4,719	-	-	-	-	-	-	-	-
<b>Total Operating Revenue</b>	281,555	297,057	302,028	311,930	321,092	331,087	341,229	351,601	362,260	373,227
<b>Result before Capital Grants and Contributions</b>	(26,066)	(22,951)	(28,858)	(28,376)	(29,026)	(25,495)	(22,438)	(19,002)	(17,918)	(18,236)
Capital Grants & Contributions	6,186	36,276	31,529	33,033	33,155	33,182	35,530	32,336	32,404	32,404
<b>Operating Result</b>	<b>35,120</b>	<b>13,326</b>	<b>2,670</b>	<b>4,657</b>	<b>4,130</b>	<b>7,687</b>	<b>13,093</b>	<b>13,333</b>	<b>14,486</b>	<b>14,168</b>

**PENRITH CITY COUNCIL – 10 YEAR FINANCIAL PLAN FOR THE YEARS ENDING 30 JUNE 2033 \$'000**

<b>OPERATIONS FROM ORDINARY ACTIVITIES</b>	<b>2023-24</b>	<b>2024-25</b>	<b>2025-26</b>	<b>2026-27</b>	<b>2027-28</b>	<b>2028-29</b>	<b>2029-30</b>	<b>2030-31</b>	<b>2031-32</b>	<b>2032-33</b>
<b>Funding Statement (Sources &amp; Application)</b>										
<b>Add back non funded items</b>	59,156	57,344	64,865	67,016	68,892	70,671	72,550	74,514	76,547	78,545
<b>Funds received from sale of Assets</b>	749	10,819	1,809	1,809	1,809	1,959	2,159	2,159	2,159	2,109
<b>Loans Received</b>	30,000	42,228	-	-	-	-	-	-	-	-
<b>Budget (Surplus) / Deficit</b>										
<b>Funds Transferred (to)/from Reserves held</b>	20,089	38,202	39,757	5,726	(8,438)	(14,448)	(19,124)	(16,448)	(18,479)	(20,191)
<b>Net Fund Available</b>	145,115	161,919	109,101	79,208	66,393	65,869	68,678	73,558	74,713	74,632
<b>Application of Funds</b>										
<b>Assets Acquired</b>	(133,927)	(151,014)	(98,551)	(68,839)	(55,417)	(56,989)	(58,370)	(59,509)	(59,156)	(57,962)
<b>Internal Loans</b>	92	94	78	75	78	80	82	85	87	90
<b>Loan Repayments Made</b>	(11,280)	(11,868)	(12,408)	(12,139)	(12,550)	(5,255)	(3,967)	(4,205)	(4,451)	(4,230)
<b>Total Application</b>	(145,115)	(162,788)	(110,881)	(80,902)	(67,890)	(62,163)	(62,254)	(63,628)	(63,520)	(62,103)
<b>Net Costs funded from Rates &amp; Other United Income</b>	<b>(0)</b>	<b>(868)</b>	<b>(1,779)</b>	<b>(1,694)</b>	<b>(1,496)</b>	<b>3,706</b>	<b>6,424</b>	<b>9,930</b>	<b>11,193</b>	<b>12,529</b>

## Asset renewal and replacement program

Asset Management remains a key focus of Council's Community Strategic Plan, with funds committed in recent years for substantial increases in road maintenance and building asset renewal.

### ROADS ASSET RENEWAL

Council's established policy has been to maintain, and where possible increase its annual allocation for the maintenance of roads to prevent a decline in the overall condition of the City's roads.

The Australian Road Research Board survey vehicle completed a survey of the City's Road Network in 2005 and this formed the basis for Council's commitment to increase resources for road assets to \$10m per annum by June 2009. The increased funding to achieve this target was phased in over four years with 2008-09 being the final year having a total of \$10.27m allocation for Road Asset Renewal.

Further road network surveys have been undertaken in 2013 and in 2020. An analysis of the latest survey, together with modelling of future condition based on current funding levels indicated that the network can be maintained in its current condition if current funding levels (indexed) are maintained. The road length has increased by 105km since 2005 to a total of 1200km in 2021. Currently components of this budget allocation are indexed to cover increases in materials and also to fund new assets built or dedicated to Council.

Funding of approximately \$16.56m is provided in the 2023-24 Budget for Roads Asset Renewal works. This includes the annual Federal Government Roads to Recovery Program funding from 2019-20 to 2023-24.

### BUILDING ASSET RENEWAL

Council owns and operates a property portfolio of over 300 buildings with a replacement value of over \$400m (excludes commercially managed properties). Routine building maintenance is provided for within operational budgets. Following the Asset Renewal and Established Areas Strategy SRV rise approved in 2006-07, the Building Asset Renewal Program achieved the required funding of \$1.5m in 2008-09 (indexed from 2015-16). The 2011-12 SRV included a further \$400,000 annually from 2011-12 onwards in addition to the 2016-17 SRV annual allocation of \$4m starting from 2018-19 for the Building Asset Renewal Program.

Funding of \$6.08m is provided in the 2023-24 Budget for the Building Asset Renewal Program with further program details provided in Schedule 1.

### PARKS ASSET RENEWAL

Parks assets include playground equipment, fencing, sports ground flood lighting, irrigation systems, signage, park furniture and seating, shade structures, and sporting field surfaces.

Previously, fixed assets in parks had either been repaired or replaced using funds from the Parks Operational Budget. In some situations, parks assets have been replaced using funds in the Capital Works Program. Using funds from the Parks Operational budget for asset renewal is ineffective in preserving assets over the long term and puts pressure on the delivery of the specified standard of service for ongoing park mowing and maintenance.

Prior to the 2011-12 SRV the annual allocation to Parks Asset Renewal was \$250,000. The SRV included an additional \$480,000 annually for the Parks Asset Renewal Program from 2011-12 increasing to \$530,000 in 2015-16 and then indexed annually.

Funding of \$1.02m is provided in the 2023-24 Budget for the Parks Asset Renewal Program.

## PATH PAVING PROGRAM

Prior to the development of the 2007–08 Management Plan, the Footpath Paving Program received an annual general revenue allocation of \$750,000. This allocation was to fund the identified Footpath Paving Program which required the continuation of this allocation up to and including 2012–13, for a total of \$4.5m.

A strategy was proposed and subsequently implemented to accelerate this program through loan borrowings to fund a \$4m program over two years. The loan repayments generated by borrowing for the accelerated program are being funded through general revenue and total \$600,000 from 2012–13. This strategy identified that at the completion of the program a need would remain to provide additional footpaths and proposed that an annual allocation of \$150,000 be provided. This annual program of \$150,000 is primarily focused on missing links in the existing network available to pedestrians.

A growing demand from the community for a broader network of shared pathways to provide dual service for pedestrians and cyclists was identified in 2010. On this basis the 2011–12 SRV included additional annual funding of \$640,000 to advance the key elements of the priority network of shared pathways, and \$320,000 to fund maintenance and renewal of Council's path network from 2013–14 onward.

In the 2023–24 Budget the total allocation to path paving, shared pathways and pathway modification and improvement is \$860,000.

## ASSET REPLACEMENT PROGRAMS

Council over recent years has developed several asset replacement and refurbishment programs. In its Strategic Plan Council has identified Asset Management as a major issue and set an objective to "Maintain assets to agreed standards". Current asset replacement programs include:

### Plant

This comprehensive program is based around the individual plant life cycles. Council charges all jobs plant hire where plant is used. The internal plant hire rates are set for full cost recovery. This includes depreciation and end of life replacement. Excess funds recovered are transferred to reserve for future plant purchase allocations. All plant is purchased through a competitive tender or government contract and disposed of via auction.

### Motor Vehicles

Council purchases all motor vehicles through the NSW Government's prequalification scheme or competitive quotes and disposes of them by auction at optimal replacement points. The current change-over period for the light vehicle fleet is two years and nine months.

### Computer Equipment

Council's computer replacement program will continue to align with the new ways of working and assist staff in finding balance. All aging devices under Councils replacement schedule are replaced and rolled out to users which ensures Council staff are working with the latest technology available for their needs. Whilst staff transition to newer models ICT continue to investigate opportunities to reduce costs whilst ensuring the best technology for needs are accessible under supplier contracts.



## Capital and operating projects

The 2023-24 Operational Plan includes Capital and Operating projects which may be categorised as follows:

1. Established Annual Works Programs, encompassing a number of specific projects or capital works, which by policy have a 'notional' funding level assigned in the initial preparation of the Plan, which may then be approved or varied by the Council (further comments below).
2. S7.11 (formerly s94) projects allocating s7.11 developer contributions as per adopted plans.
3. One-off projects including those linked to grants, contributions, and reserves.

### ESTABLISHED CAPITAL WORKS PROGRAMS

Funding for the established annual works programs, noted above, is drawn from Council's General Revenue (which can be applied to priorities at Council's discretion), Grants (normally 'tied' to a particular purpose), Section 7.11 Contributions (required to be used for works proposed in the relevant s7.11 Plan), and Reserves. In each case, specific projects or works within the particular program are recommended to Council for the coming year. Council has the opportunity, according to its contemporary priorities, to adjust the program either in its funding level or by the addition or deletion of particular components.

Once the 2023-24 Operational Plan has been adopted, projects may be added to these programs by Council decisions reflecting consideration of the annual Operational Plan, through Revotes, through re-allocation of savings in the Quarterly Reviews, or Voted Works allocations. These programs and their funding levels for 2023-24 include:

ESTABLISHED CAPITAL WORKS PROGRAM	
PROGRAM	\$'000
Roads Reconstruction	849
Path Paving Program	150
Shared Pathways	190
Building Asset Renewal	6,081
Urban Drainage Construction Program	1,003
Traffic and Transport Facilities Program	365
Construction of Bicycle Facilities	30
Park Asset Renewal	754
Bus Shelters Program	124
Desktop Hardware / Devices	493
Library Resources - Capital	535
Neighbourhood Renewal	150

In addition, the Federal Government funded Roads to Recovery Program (\$1,234,864) is separately identified in the Capital Projects listing.

### SECTION 7.11 (FORMERLY S94) PROJECTS

Section 7.11 of the Environmental Planning and Assessment Act (s7.11) allows Council to require the payment of a contribution towards the provision of public amenities and services, if a proposed development is likely to require the provision of, or increase the demand for, such amenities and services. In order to levy s7.11 contributions, Council must first prepare and adopt a plan detailing the additional infrastructure that will be required and the cost of providing it. At certain times it may be necessary to re-exhibit adopted plans where there are fundamental changes to the plan e.g., increased cost of providing the asset or changes to the laws governing the management of contribution plans.

A summary of the Section 7.11 Program Capital Works Expenditure for 2023-24 under each relevant Plan is provided below:

2023-24 PLAN / PROJECT	BUDGET (\$)
<b>Penrith City Local Open Space</b>	
Monfarville Reserve Playspace	71,628
<b>Total Penrith City Local Open Space</b>	<b>71,628</b>
<b>Penrith City District Open Space</b>	
Gipps Street Recreation Precinct	10,740,324
<b>Total Penrith City District Open Space</b>	<b>10,740,324</b>
<b>TOTAL S7.11 PROJECTS</b>	<b>10,811,952</b>

A summary of Capital and Operating Projects by Service for 2023-24 is set out on the following pages. Specific programs are set out in Schedule 1.

## CAPITAL PROJECTS

DESCRIPTION	BUDGET \$	FUNDING SOURCE
<b>Cemeteries</b>		
<b>New Wall Construction – Emu Plains Cemetery</b>	30,000	Reserve
<b>TOTAL CEMETERIES</b>	<b>30,000</b>	
<b>Children’s Services</b>		
<b>Building Upgrades</b>	450,000	Contribution
<b>CS IT Replacement Capital</b>	50,000	Contribution
<b>OOSH Bus Fleet Replacement</b>	50,000	Asset Sales / Reserve
<b>CS Playground Upgrades</b>	300,000	Contribution
<b>TOTAL CHILDREN’S SERVICES</b>	<b>850,000</b>	
<b>Civil Maintenance, Renewal and Construction</b>		
<b>Construction of Bicycle Facilities</b>	30,000	General Revenue
<b>Rural Roads Resealing</b>	59,500	General Revenue
<b>Road Resealing/ Resheeting (Pt AREAS)</b>	4,917,484	General Revenue / SRV / Res
<b>Dedication – Subdivision Roads</b>	8,000,000	Contribution
<b>Dedication – Drainage Works</b>	6,000,000	Contribution
<b>Rural Roads Widening</b>	156,000	Contribution
<b>Traffic Facilities – Regulatory</b>	503,000	Contribution
<b>Roads Reconstruction</b>	849,386	General Revenue / Contribution
<b>Shared Pathways</b>	190,000	General Revenue
<b>Urban Drainage Construction Program</b>	1,003,000	General Revenue / Reserve
<b>Traffic and Transport Facilities Program</b>	364,727	General Revenue / Reserve
<b>Footpath Delivery Program</b>	150,000	General Revenue
<b>Roads to Recovery</b>	1,234,864	Grant
<b>Roads Reconstruction</b>	1,648,796	SRV / Reserve
<b>TOTAL CIVIL MAINTENANCE, RENEWAL AND CONSTRUCTION</b>	<b>25,106,757</b>	
<b>Community Facilities and Recreation Operations</b>		
<b>Neighbourhood Centres/Halls Improvements</b>	99,048	General Revenue
<b>TOTAL COMMUNITY FACILITIES AND RECREATION OPERATIONS</b>	<b>99,048</b>	
<b>Community Facilities and Recreation Planning</b>		
<b>Chapman Gardens Precinct Upgrade</b>	527,228	Grant
<b>TOTAL COMMUNITY FACILITIES AND RECREATION PLANNING</b>	<b>527,228</b>	
<b>Community Resilience (Community Safety)</b>		
<b>Great River Walk Safety Upgrade</b>	400,000	Grant
<b>TOTAL COMMUNITY RESILIENCE (COMMUNITY SAFETY)</b>	<b>400,000</b>	

## CAPITAL PROJECTS

DESCRIPTION	BUDGET \$	FUNDING SOURCE
Community Resilience (Neighbourhood Renewal)		
Neighbourhood Renewal	150,000	General Revenue
Mayoral Youth Challenge	115,000	General Revenue / Developer Contribution / Reserve
<b>TOTAL COMMUNITY RESILIENCE (NEIGHBOURHOOD RENEWAL)</b>	<b>265,000</b>	
Design and Projects		
Soper Place Multi Deck Carpark	20,000,000	Loan
Gipps Street Recreation Precinct	24,692,029	Grant/Dev Contr/Reserve
City Park	8,302,967	Grant / Loan
Dunheved Road Upgrade	1,673,538	Grant
Monfarville Amenity Building Upgrade	3,177,569	SRV / Reserve
Soper Place Commercial Development	20,000,000	Reserve / Internal Loan
Cook Park Amenity Building & Grandstand Upgrade	1,198,865	General Revenue / Reserve
Kingsway North Amenity Building Renewal	700,000	Reserve
Peter Kearns Oval David Currie Amenity Upgrade and Renewal	100,000	Grant
Berried Treasure	142,000	Grant
Jordan Springs Village Lake - Decking Repairs	180,000	Reserve
Samuel Foster Reserve Pedestrian Bridge Renewal & Upgrade	40,000	Reserve
Be Cool To School - Cambridge Park	614,000	Grant
Local Roads Package (LRP) Round 4	13,401,147	Reserve
Monfarville Reserve Playspace	185,000	General Revenue / Grant / Reserve
Gilmour Street Reserve Playspace Colyton	102,184	General Revenue / Grant / Reserve
<b>TOTAL DESIGN AND PROJECTS</b>	<b>94,509,299</b>	
Environment Health (Biodiversity)		
Stormwater Work Improvement Program	385,670	Reserve
<b>TOTAL ENVIRONMENT HEALTH (BIODIVERSITY)</b>	<b>385,670</b>	
Fleet and Plant Management		
Plant Replacement	1,090,150	Asset Sales / Gen Rev / Reserve
Pool Car System	39,846	General Revenue
<b>TOTAL FLEET AND PLANT MANAGEMENT</b>	<b>1,129,996</b>	
Information Technology		
Desktop Hardware / Devices	493,117	Reserve
Server Infrastructure	56,131	Reserve
<b>TOTAL INFORMATION TECHNOLOGY</b>	<b>549,248</b>	



## CAPITAL PROJECTS

DESCRIPTION	BUDGET \$	FUNDING SOURCE
Libraries		
<b>Library Resources - Capital</b>	534,910	General Revenue
<b>Library Special Purpose Projects -Building</b>	30,000	Grant
<b>TOTAL LIBRARIES</b>	<b>564,910</b>	
Property Development and Management		
<b>Erskine Park Urban Reinvestment</b>	1,666,729	Reserve
<b>Commuter carpark upgrade- Cox Ave Kingswood</b>	143,898	Grant
<b>Commuter carpark upgrade - St Marys</b>	143,898	Grant
<b>Emu Plains Employment Precinct (Capital)</b>	242,117	Asset Sales / Reserve
<b>TOTAL PROPERTY DEVELOPMENT AND MANAGEMENT</b>	<b>2,196,642</b>	
Public Space Maintenance (Buildings)		
<b>Bus Shelters Program</b>	124,000	General Revenue
<b>Building Asset Renewal</b>	6,080,666	General Revenue / SRV / Res
<b>Parks Asset Renewal</b>	754,267	General Revenue
<b>TOTAL PUBLIC SPACE MAINTENANCE (BUILDINGS)</b>	<b>6,958,933</b>	
Security and Emergency Services Management		
<b>SES Equipment Priority List</b>	20,000	General Revenue
<b>TOTAL SECURITY AND EMERGENCY SERVICES MANAGEMENT</b>	<b>20,000</b>	
Social Strategy		
<b>Disability Access Improvements</b>	33,530	General Revenue
<b>TOTAL SOCIAL STRATEGY (CCD)</b>	<b>33,530</b>	
Traffic Management, Parking and Road Safety		
<b>Local Traffic Committee / Urgent Traffic Facilities</b>	92,405	General Revenue
<b>NSW Bike Plan River Cities Program</b>	208,726	General Revenue
<b>TOTAL TRAFFIC MANAGEMENT, PARKING AND ROAD SAFETY</b>	<b>301,131</b>	
<b>TOTAL CAPITAL PROJECTS</b>	<b>133,927,392</b>	

## OPERATING PROJECTS

DESCRIPTION	BUDGET \$	FUNDING SOURCE
Animal Services		
<b>Companion Animals Act Education Program</b>	10,000	General Revenue
<b>TOTAL ANIMAL SERVICES</b>	<b>10,000</b>	
Children's Services		
<b>CS Repair &amp; Replace Equipment Operating</b>	100,000	Contribution
<b>TOTAL CHILDREN'S SERVICES</b>	<b>100,000</b>	
City Economy and Marketing		
<b>Economic Development Memberships and Sponsorships</b>	13,854	General Revenue
<b>City Economy</b>	256,332	General Revenue
<b>TOTAL CITY ECONOMY AND MARKETING</b>	<b>270,186</b>	
City Planning		
<b>Externally Commissioned Studies</b>	50,000	General Revenue
<b>Planning Proposal Applications to Amend a LEP</b>	35,016	Reserve
<b>Planning and Contributions Projects Resourcing</b>	63,020	Reserve
<b>TOTAL CITY PLANNING</b>	<b>148,036</b>	
City Strategy		
<b>Advocacy Program</b>	25,000	General Revenue
<b>Western Parkland Councils Alliance</b>	40,000	General Revenue
<b>St Marys Master Plan Integrated Street Network Plan</b>	206,000	Reserve
<b>St Marys MasterPlan Business Case Community Hub Cultural Spc</b>	105,000	Reserve
<b>St Marys Master Plan Landscape Plan</b>	63,000	Reserve
<b>St Marys Master Plan Urban Ecology Action Plan</b>	3,000	Reserve
<b>St Marys Master Plan Market Analysis and Feasibility Study</b>	52,500	Reserve
<b>St Marys Master Plan Infrastructure Delivery &amp; Funding Strategy</b>	286,000	Reserve
<b>St Marys Master Plan Integrated Water Management Plan</b>	315,000	Reserve
<b>St Marys Master Plan Sustainability Study</b>	35,000	Reserve
<b>St Marys Master Plan Land Contamination Study</b>	7,000	Reserve
<b>City Strategy Memberships and Subscriptions</b>	78,396	General Revenue
<b>TOTAL CITY STRATEGY</b>	<b>1,215,896</b>	
Civil Maintenance, Renewal and Construction		
<b>The Driftway - Road Maintenance</b>	33,000	General Revenue / Contribution
<b>Shared Pathways Maintenance Program</b>	280,000	General Revenue
<b>Maintenance of GPT Constructions</b>	338,127	Reserve
<b>CCTV Investigation Drainage Assets</b>	150,000	Reserve
<b>TOTAL CIVIL MAINTENANCE, RENEWAL AND CONSTRUCTION</b>	<b>801,127</b>	

## OPERATING PROJECTS

DESCRIPTION	BUDGET \$	FUNDING SOURCE
Communications		
<b>Corporate Advertising</b>	109,364	General Revenue
<b>Website Maintenance</b>	50,000	General Revenue
<b>TOTAL COMMUNICATIONS</b>	<b>159,364</b>	
Community Facilities and Recreation Operations		
<b>Hall Hire - Fee Waiver</b>	3,000	General Revenue
<b>TOTAL COMMUNITY FACILITIES AND RECREATION OPERATIONS</b>	<b>3,000</b>	
Community Facilities and Recreation Planning		
<b>Western Sydney Academy of Sport</b>	18,265	General Revenue
<b>Sponsorship of Penrith's NSW Netball Premier League team</b>	15,000	General Revenue
<b>CF&amp;R Project Officer -12 month Temp</b>	83,778	General Revenue
<b>TOTAL COMMUNITY FACILITIES AND RECREATION PLANNING</b>	<b>117,043</b>	
Community Resilience (Community Safety)		
<b>Community Safety Program</b>	157,111	General Revenue
<b>TOTAL COMMUNITY RESILIENCE (COMMUNITY SAFETY)</b>	<b>157,111</b>	
Community Resilience (Neighbourhood Renewal)		
<b>Urban Design and Activation</b>	209,667	SRV
<b>Place Management Resourcing (Pt AREAS)</b>	623,990	General Revenue / SRV
<b>Neighbourhood Renewal Projects (AREAS)</b>	48,635	SRV
<b>Magnetic Places</b>	50,000	General Revenue
<b>The Village Cafe</b>	173,406	Grant
<b>Neighbourhood Family Fun Day (AREAS)</b>	40,462	General Revenue / Reserve
<b>TOTAL COMMUNITY RESILIENCE (NEIGHBOURHOOD RENEWAL)</b>	<b>1,146,160</b>	
Corporate Strategy and Performance		
<b>Strategic Research and Planning</b>	40,000	General Revenue
<b>TOTAL CORPORATE STRATEGY AND PERFORMANCE</b>	<b>40,000</b>	
Customer Experience		
<b>Counter Queuing System</b>	20,178	Reserve
<b>TOTAL CUSTOMER EXPERIENCE</b>	<b>20,178</b>	
Design and Projects		
<b>Major Project Design Costs</b>	200,000	SRV
<b>Our River Nepean Masterplan</b>	50,000	Grant / Reserve
<b>TOTAL DESIGN AND PROJECTS</b>	<b>250,000</b>	
Development Applications		
<b>Local Planning Panel</b>	171,570	General Revenue
<b>TOTAL DEVELOPMENT APPLICATIONS</b>	<b>171,570</b>	

## OPERATING PROJECTS

DESCRIPTION	BUDGET \$	FUNDING SOURCE
Development Compliance		
<b>Audit Industrial Commercial &amp; Agricultural Activities</b>	153,863	Reserve
<b>TOTAL DEVELOPMENT COMPLIANCE</b>	<b>153,863</b>	
Divisional Assurance (City Services)		
<b>Divisional Assurance Resources - WestInvest</b>	98,263	Grant
<b>CCTV Upgrade &amp; Renewal Program</b>	50,000	General Revenue
<b>TOTAL DIVISIONAL ASSURANCE (CITY SERVICES)</b>	<b>148,263</b>	
Environment Health (Biodiversity)		
<b>On Site Sewer Management Strategy</b>	273,051	Contribution / Reserve
<b>Biodiversity Strategy</b>	20,000	Reserve
<b>Integrated Catchment Management</b>	147,207	Reserve
<b>Waterways Health Monitoring Program</b>	70,000	Reserve
<b>TOTAL ENVIRONMENT HEALTH (BIODIVERSITY)</b>	<b>510,258</b>	
Executive Services		
<b>Councillor Professional Training and Development</b>	60,000	General Revenue
<b>TOTAL EXECUTIVE SERVICES</b>	<b>60,000</b>	
Financial Services		
<b>Financial Services Resources - WestInvest</b>	132,537	Grant
<b>TOTAL FINANCIAL SERVICES</b>	<b>132,537</b>	
Floodplain and Stormwater Management		
<b>Floodplain Management Resourcing</b>	293,884	Reserve
<b>Flood Studies SMSC</b>	80,000	Reserve
<b>Emu Plain Floodplain Risk Management Study and Plan</b>	150,000	Grant / Reserve
<b>Rickabys Creek Catchment Flood Study</b>	150,000	Grant / Reserve
<b>Oxley Park levee - Investigation and Detailed Design</b>	60,000	Grant / Reserve
<b>Pit &amp; Pipe Study</b>	250,000	Reserve
<b>TOTAL FLOODPLAIN AND STORMWATER MANAGEMENT</b>	<b>983,884</b>	
Information Technology		
<b>Operational and Support Agreements</b>	874,771	Reserve
<b>TOTAL INFORMATION TECHNOLOGY</b>	<b>874,771</b>	
Libraries		
<b>Library Special Purpose Projects - Promotion</b>	19,000	Grant
<b>Library Resources - Operating</b>	210,000	General Revenue
<b>Library Digital</b>	84,500	General Revenue
<b>Library Special Purpose Projects - Technology</b>	17,967	General Revenue
<b>TOTAL LIBRARIES</b>	<b>331,467</b>	

## OPERATING PROJECTS

DESCRIPTION	BUDGET \$	FUNDING SOURCE
Nursery Operations and Bushcare		
<b>Bushland Management</b>	202,272	General Revenue
<b>TOTAL NURSERY OPERATIONS AND BUSHCARE</b>	<b>202,272</b>	
People and Culture		
<b>HR Services Resources - WestInvest</b>	121,334	Grant
<b>WHS Services Resources - WestInvest</b>	265,188	Grant
<b>TOTAL PEOPLE AND CULTURE</b>	<b>386,522</b>	
Place and Activation		
<b>REAL Festival</b>	321,236	General Revenue / Reserve
<b>REAL Festival Resourcing</b>	140,899	General Revenue
<b>Penrith Events Partnership Program</b>	100,000	Reserve
<b>Relay for Life Sponsorship</b>	3,000	General Revenue
<b>Australia Day</b>	77,000	General Revenue
<b>TOTAL PLACE AND ACTIVATION</b>	<b>642,135</b>	
Property Development and Management		
<b>PD Business Development</b>	126,611	Reserve
<b>Penrith Paceway - Temp Public Car Park Lease</b>	26,000	Reserve
<b>Permanent Road Closure (not sold)</b>	5,000	Reserve
<b>Green Innovations Soper Place (Op)</b>	53,013	Grant / Reserve
<b>North St Marys Industrial Precinct HLBC</b>	70,000	Reserve
<b>TOTAL PROPERTY DEVELOPMENT AND MANAGEMENT</b>	<b>280,624</b>	
Public Space Maintenance (Cross City)		
<b>Enhanced Public Domain Maintenance (Pt AREAS)</b>	2,984,802	General Revenue / SRV / Res
<b>Enhanced Public Domain</b>	160,978	General Revenue
<b>TOTAL PUBLIC SPACE MAINTENANCE (CROSS CITY)</b>	<b>3,145,780</b>	
Purchasing and Supply		
<b>Supply Services Resources - WestInvest</b>	109,373	Grant
<b>TOTAL PURCHASING AND SUPPLY</b>	<b>109,373</b>	
Resilience		
<b>Resilience Programs</b>	29,330	General Revenue
<b>Community Resilience Initiatives - LG Recovery Grant</b>	183,898	Grant
<b>St Marys WestInvest Project Lead</b>	167,484	Grant
<b>St Marys Place Plan</b>	18,185	Reserve
<b>Study on Recovery Needs for Caravan Park Residents</b>	30,000	Grant
<b>TOTAL RESILIENCE</b>	<b>428,897</b>	

## OPERATING PROJECTS

DESCRIPTION	BUDGET \$	FUNDING SOURCE
Social Strategy		
Targeted Early Intervention Programs (TEIP)	58,736	Grant
Disability Access Improvements Operational	1,470	General Revenue
Disability Inclusion Action Plan Stretch Projects	90,000	General Revenue
Multicultural Community Research	20,000	General Revenue
Community Health Promotion	6,000	General Revenue
<b>TOTAL SOCIAL STRATEGY (CCD)</b>	<b>176,206</b>	
Sustainability		
Sustainability Programs	18,000	General Revenue
Louise Petchell Learning for Sustainability Scholarship	5,000	General Revenue
Compact of Mayors	13,680	General Revenue
<b>TOTAL SUSTAINABILITY</b>	<b>36,680</b>	
Tourism and International Partnerships		
City Marketing	136,548	General Revenue
International Relations	91,805	General Revenue
<b>TOTAL TOURISM AND INTERNATIONAL PARTNERSHIPS</b>	<b>228,353</b>	
Traffic Management, Parking and Road Safety		
Road Safety Project	2,500	General Revenue
<b>TOTAL TRAFFIC MANAGEMENT, PARKING AND ROAD SAFETY</b>	<b>2,500</b>	
Waste Avoidance and Resource Recovery		
Purchase of Bins after Rollout	115,752	Reserve
Biodegradable Bags - Purchase & Delivery	1,444,278	Reserve
E - Waste	150,000	Reserve
Waste Strategy & Contract Development	200,000	Reserve
Hard Waste Assessment	274,678	Reserve
Chemical Clean Out	20,000	Reserve
Kitchen Caddies	8,000	Reserve
Christmas Services	30,000	Reserve
Supplementary Services	45,000	Reserve
<b>TOTAL WASTE AVOIDANCE AND RESOURCE RECOVERY</b>	<b>2,287,708</b>	
<b>TOTAL OPERATING PROJECTS</b>	<b>15,731,764</b>	

## SCHEDULE 1 DETAILED PROGRAM OF WORKS

ROADS TO RECOVERY PROGRAM FOR 2023-24				
STREET	LOCATION	SUBURB	LENGTH (M)	COST (\$)
North Ward				
			TOTAL	-
East Ward				
			TOTAL	-
South Ward				
<b>Luddenham Road</b>	Mamre Road to Elizabeth Drive	Luddenham	3,180	1,234,864
			TOTAL	3,180
			TOTAL ROADS TO RECOVERY PROGRAM	3,180
				1,234,864



## URBAN ROAD RESEALING/RESHEETING PROGRAM FOR 2023-24

STREET	LOCATION	SUBURB	LENGTH (M)	COST (\$)
North Ward				
<b>Wiles Place</b>	Weatherby Avenue to End of Road	Cambridge Park	116	79,460
<b>Karuah Road</b>	Illawong Avenue to End of Road	Penrith	165	80,566
<b>Mountain View Crescent</b>	The Crescent to Empire Circuit	Penrith	262	91,037
<b>Sherwood Court</b>	Copeland Street to Loop	Penrith	41	69,358
<b>Worth Street</b>	Union Road to Union Lane	Penrith	63	76,454
<b>Malcolm Avenue</b>	John Oxley Avenue to End of Road	Werrington	227	100,297
<b>TOTAL</b>			<b>874</b>	<b>497,171</b>

East Ward				
<b>Osprey Place</b>	Sandpiper Crescent to End of Road	Claremont Meadows	45	69,039
<b>Whipbird Place</b>	Cockatoo Road to End of Road	Erskine Park	151	81,089
<b>Oleander Street</b>	Elms Street to Wattle Street	North St Marys	327	97,543
<b>Wattle Street</b>	Banksia Street to Ash Street	North St Marys	108	94,194
<b>Berrigan Place</b>	Coowarra Drive to End of Road	St Clair	154	81,887
<b>Comboyne Place</b>	Berrigan Place to End of Road	St Clair	82	71,252
<b>Comet Glen</b>	Lockheed Circuit to End of Road	St Clair	59	69,446
<b>Hickory Place</b>	Chardonnay Road to End of Road	St Clair	134	79,669
<b>Javelin Row</b>	Lockheed Circuit to End of Road	St Clair	50	68,739
<b>Liberator Way</b>	Lockheed Circuit to End of Road	St Clair	139	80,010
<b>Lyrebird Crescent</b>	Bird Place to Shadlow Crescent	St Clair	118	77,714
<b>Morningbird Close</b>	Autumnleaf Parade to End of Road	St Clair	203	80,755
<b>Night Mist Grove</b>	Banks Drive to End of Road	St Clair	85	71,488
<b>Sandalwood Avenue</b>	Chardonnay Road to Diamantina Close	St Clair	218	88,647
<b>Shakespeare Drive</b>	Lear Close to Othello Place	St Clair	100	75,746
<b>Sunray Crescent</b>	Timesweep Drive to Evenstar Place	St Clair	59	71,263
<b>Woronora Place</b>	Berrigan Place to End of Road	St Clair	72	70,467
<b>Charles Hackett Drive</b>	Carinya Avenue to West Lane	St Marys	39	71,538
<b>Wordoo Street</b>	Power Street to Forrester Road	St Marys	95	79,734
<b>TOTAL</b>			<b>2,238</b>	<b>1,480,218</b>



## URBAN ROAD RESEALING/RESHEETING PROGRAM FOR 2023-24

STREET	LOCATION	SUBURB	LENGTH (M)	COST (\$)
South Ward				
<b>Buyu Road</b>	Mari Close to Buyu Lane	Glenmore Park	119	75,990
<b>Calgaroo Crescent</b>	Manning Street to Manna Place	Kingswood	176	83,784
<b>Marlock Street</b>	Gungurru Street to End of Road	Kingswood	67	70,074
<b>Pardalote Place</b>	Friarbird Crescent to End of Road	Glenmore Park	209	79,939
<b>Second Avenue Parking Lane</b>	End of Bay (West) to End of Bay (East)	Kingswood	80	72,697
<b>Walsh Place</b>	Bringelly Road to End of Road	Kingswood	47	68,503
<b>Yarra Place</b>	Kulaman Crescent to End of Road	Glenmore Park	69	69,806
<b>TOTAL</b>			<b>767</b>	<b>520,793</b>
<b>TOTAL URBAN ROAD RESEALING/RESHEETING PROGRAM</b>			<b>3,879</b>	<b>2,498,182</b>

## RURAL ROAD RESEALING/RESHEETING PROGRAM FOR 2023-24

STREET	LOCATION	SUBURB	LENGTH (M)	COST (\$)
North Ward				
<b>TOTAL</b>			<b>-</b>	<b>-</b>
East Ward				
<b>Reserve Road</b>	Great Western Highway to End of Road	Claremont Meadows	69	56,267
<b>TOTAL</b>			<b>69</b>	<b>56,267</b>
South Ward				
<b>Samuel Marsden Road</b>	Landsdowne Road to Flinders Avenue	Orchard Hills	243	99,733
<b>TOTAL</b>			<b>243</b>	<b>99,733</b>
<b>TOTAL RURAL ROAD RESEALING/RESHEETING PROGRAM</b>			<b>312</b>	<b>156,000</b>

## RURAL ROAD RECONSTRUCTION PROGRAM FOR 2023-24

STREET	LOCATION	SUBURB	LENGTH (M)	COST (\$)
North Ward				
<b>Persoonia Avenue</b>	Moved to the driveway of #2 to Castlereagh Road	Agnes Banks	143	55,151
<b>Second Avenue</b>	Ninth Ave East to Ninth Avenue West	Llandilo	71	139,832
<b>Terrybrook Road</b>	Seventh Avenue to Ninth Avenue	Llandilo	412	243,012
<b>Leitch Avenue</b>	Sutherland Road to Howell Road	Londonderry	672	81,560
<b>Water Street</b>	Werrington Road to End of Road	Werrington	90	141,630
<b>TOTAL</b>			<b>1,388</b>	<b>661,186</b>

## RURAL ROAD RECONSTRUCTION PROGRAM FOR 2023-24

STREET	LOCATION	SUBURB	LENGTH (M)	COST (\$)
East Ward				
<b>The Appian Way</b>	Capitol Hill Drive to Capitol Hill Drive	Mt Vernon	1653	393,841
<b>TOTAL</b>			<b>1,653</b>	<b>393,841</b>
South Ward				
<b>Gardenhill Road</b>	Littlefields Road to End of Road	Mulgoa	504	164,156
<b>Cabernet Circuit</b>	Verdehlo Way to Bordeaux Place	Orchard Hills	564	346,416
<b>Castle Road</b>	Ulm Road to End of Road	Orchard Hills	605	346,119
<b>Old Homestead Road</b>	Homestead Road (West) to Lord Road	Orchard Hills	120	62,630
<b>Verdelho Way (North)</b>	Wentworth Road to Traminer Grove	Orchard Hills	249	157,620
<b>Verdelho Way (South)</b>	Wentworth Road to Bordeaux Place	Orchard Hills	547	366,213
<b>TOTAL</b>			<b>2,589</b>	<b>1,443,155</b>
<b>TOTAL RURAL ROAD RECONSTRUCTION PROGRAM</b>			<b>5,630</b>	<b>2,498,182</b>

## URBAN ROAD RECONSTRUCTION PROGRAM FOR 2023-24

STREET	LOCATION	SUBURB	LENGTH (M)	COST (\$)
North Ward				
<b>Callisto Drive</b>	Moxham Street to Borrowdale Way	Cranebrook	308	617,945
<b>Lemongrove Road</b>	Coreen Avenue to Robert Street	Penrith	92	123,684
<b>College Street</b>	Raschke Street to Norfolk Road	Cambridge Park	20	29,940
<b>TOTAL</b>			<b>420</b>	<b>771,568</b>
East Ward				
<b>Carpenter Street</b>	Adams Crescent to Marsden Road	Colyton	297	425,598
<b>Charles Hackett Drive</b>	Great Western Highway to The Kingsway	St Marys	350	585,611
<b>Coonawarra Drive</b>	Arundel Park Drive to Erskine Park Road	St Clair	193	400,004
<b>Lockheed Circuit</b>	Nomad Grove to Javelin Way	St Clair	75	96,509
<b>Maple Road</b>	Debrincat Avenue to Viney Street	North St Marys	665	380,850
<b>Richmond Road</b>	Copeland Street to College Street	Kingswood	42	64,941
<b>TOTAL</b>			<b>1,622</b>	<b>1,953,514</b>

## URBAN ROAD RECONSTRUCTION PROGRAM FOR 2023-24

STREET	LOCATION	SUBURB	LENGTH (M)	COST (\$)
South Ward				
<b>Clyburn Avenue</b>	Ivory Place to Nungeroo Avenue	Jamisontown	106	84,590
<b>Fragar Road</b>	Jamison Road to Treetops Avenue	South Penrith	346	703,753
<b>Fragar Road</b>	Bluegum Avenue to Tania Avenue	South Penrith	321	685,728
<b>Greenhills Avenue K&amp;G</b>	12 Greenhills Avenue	South Penrith	20	13,380
<b>Leonay Parade</b>	Lapstone Place to Sylvan Place	Leonay	121	145,818
<b>Maxwell Street</b>	Aspen Street to Parker Road	South Penrith	110	147,988
<b>Surveyors Creek Road</b>	Karuk Street to Wari Avenue	Glenmore Park	52	411,146
<b>TOTAL</b>			<b>1,076</b>	<b>2,192,402</b>
<b>TOTAL URBAN ROAD RECONSTRUCTION PROGRAM</b>			<b>3,118</b>	<b>4,917,484</b>

## FOOTPATH DELIVERY PROGRAM FOR 2023-24

STREET	LOCATION	SUBURB	LENGTH (M)	COST (\$)
North Ward				
<b>Coreen Avenue</b>	Combewood Avenue to Sydney Smith Drive (South Side)	Penrith	345	65,000
<b>TOTAL</b>			<b>345</b>	<b>65,000</b>
East Ward				
<b>Blackwell Avenue</b>	Banks Drive to Southern Boundary of Saunders Park (West Side)	St Clair	135	25,500
<b>TOTAL</b>			<b>135</b>	<b>25,500</b>
South Ward				
<b>Leonay Parade</b>	Buring Ave to 3B Leonay Parade (West Side)	Leonay	130	24,500
<b>Colless Street</b>	Stafford Street to Derby Street & Hope Street to 20 Colless Street (East Side)	Penrith	190	35,000
<b>TOTAL</b>			<b>320</b>	<b>59,500</b>
<b>TOTAL FOOTPATH DELIVERY PROGRAM</b>			<b>800</b>	<b>150,000</b>

## SHARED PATHWAYS MAINTENANCE PROGRAM FOR 2023-24

STREET	LOCATION	SUBURB	AREA (SQM)	COST (\$)
<b>North Ward</b>				
<b>Leonard Lane</b>	Between Leonard Place & Bennett Road	Colyton	296	37,000
<b>Echo Lane</b>	Between Echo Place & Andrews Road Baseball Complex	Penrith	80	10,000
<b>Woodriff Street</b>	Between Henry Street & Soper Place	Penrith	117	14,625
<b>Werrington Lakes Reserve</b>	Burton Street & Segment 8	Werrington	87	10,875
<b>Grimley Lane</b>	The Northern Road & the Footpath on the Northern side	Penrith	16	1,950
<b>TOTAL</b>			<b>596</b>	<b>74,450</b>
<b>East Ward</b>				
<b>Bennett Rd Reserve</b>	Between Merino Circuit & Coonawarra To Bennett Road Reserve	St Clair	16	1,950
<b>Menzies Lane</b>	Between Endeavour Avenue & Menzies Circuit	St Clair	146	18,250
<b>Peter Pan Lane</b>	Between Peter Pan Glen & Coonawarra- Bennett Road Reserve	St Clair	48	6,000
<b>Oleander Lane</b>	Between Oleander Road & North St Marys Park	North St Marys	44	5,438
<b>Morley Lane</b>	Between Kingsley Grove & Kingsbury Place	Kingswood	50	6,250
<b>Tulloch Lane</b>	Between Tulloch Place & Coonawarra- Bennett Road Reserve	St Clair	52	6,500
<b>Todman Lane</b>	Between Todman Place & Coonawarra- Bennett Road Reserve	St Clair	56	7,000
<b>TOTAL</b>			<b>411</b>	<b>51,388</b>
<b>South Ward</b>				
<b>Laneway</b>	Between Jimbi Place & existing footpath from Lakes Drive	Glenmore Park	14	2,162
<b>Cobb Avenue</b>	Between Snowden Street & Grafton Place	Jamisontown	260	32,500
<b>Cobb Avenue</b>	Between Grafton Place & Elmbridge Road	Jamisontown	178	22,250
<b>Snowden Street</b>	Between Cobb Avenue & Left hand corner Of Snowden Street	Jamisontown	166	20,750
<b>Samuel Foster Reserve</b>	Between Bayley Road to the new existing footpath connectoin - footpath east	South Penrith	118	14,750
<b>Thurwood Lane</b>	Between Glenbrook Street & Thurwood Avenue	Jamisontown	494	61,750
<b>TOTAL</b>			<b>1,230</b>	<b>154,162</b>
<b>TOTAL FOOTPATH DELIVERY PROGRAM</b>			<b>2,237</b>	<b>280,000</b>

## DRAINAGE PROGRAM FOR 2023-24

STREET	SUBURB	LOCATION	TYPE	DESCRIPTION OF WORK	COST (\$)
North Ward					
<b>Woodside Glen</b>	Cranebrook	15 Woodside Glen	Drainage	Install underground pipes and pits to reduce street flooding.	140,000
<b>Dobson Place</b>	Emu Heights	4 Dobson Place	Drainage	Replace old damaged pit to current standards.	20,000
<b>Howell Road</b>	Londonderry	41 Howell Road	Drainage	Improve drainage at Howell Road and Laurence Road intersection.	100,000
<b>Rickards Road</b>	Agnes Banks	59 Rickards Road	Drainage	Improve roadside table drain to divert water away from property.	60,000
<b>Fourth Road</b>	Berkshire Park	176 Fourth Road	Drainage	Replace culvert head walls and install aprons on both sides.	40,000
<b>Lakeside Drive</b>	Jordan Springs	Village Lake Dam	Drainage	Install alert level markers on declared dam.	10,000
<b>TOTAL</b>					<b>370,000</b>
East Ward					
<b>Hobart Street</b>	St Marys	Glossop Street to No 61 Hobart Street	Drainage	Upgrade capacity of existing pipes following TfNSW drainage upgrade on Glossop Street.	280,000
<b>Magnolia Street</b>	North St Marys	85 Magnolia Street	Drainage	Replace two old pits to increase inlet capacity to reduce street flooding.	35,000
<b>Poplar Street</b>	North St Marys	5 Poplar Street	Drainage	Replace old damaged pit to current standards.	20,000
<b>TOTAL</b>					<b>335,000</b>
South Ward					
<b>Narooma Avenue</b>	South Penrith	8 Narooma Avenue	Drainage	Improve drainage lines to reduce street flooding.	70,000
<b>Sweet Water Grove</b>	Orchard Hills	16 Sweetwater Grove	Drainage	Install (stage 2) pipes and pits to reduce street flooding.	50,000
<b>Sheba Crescent</b>	South Penrith	35 Sheba Crescent	Drainage	Upgrade pits and inlets to current standards.	20,000
<b>Enfield Road</b>	Jamisontown	40 Enfield Road	Drainage	Replace damaged pipes and pits found in CCTV inspections around 1 Gynea Place drainage works.	80,000
<b>Vista Steet</b>	Penrith	15 Vista Street	Drainage	Build additional infrastructure to address safety issues related to constant water flow in gutters and crossing De Vilnits Parade.	70,000
<b>Glenmore Parkway</b>	Glenmore Park	Schoolhouse Creek Dam	Drainage	Install alert level markers on declared dam.	8,000
<b>TOTAL</b>					<b>298,000</b>
<b>TOTAL DRAINAGE PROGRAM</b>					<b>1,003,000</b>

## BUILDING ASSET RENEWAL PROGRAM 2023-24

CATEGORY	PROJECT	SUBURB	COST (\$)
Amenities	Hickeys Lane Amenities Renewal	Penrith	250,000
Amenities	Kingsway North Amenity Building	Werrington	500,000
Child Care Centre	Children Services General Building Renewal	Various	100,000
Child Care Centre	Cook Parade Childcare Centre	St Clair	400,000
Child Care Centre	Kindana Before & After School Care	St Clair	100,000
Child Care Centre	Kindana Long Day Care	South Penrith	604,213
Community Building	Joan Sutherland Performing Arts Centre General Renewal Allocation	Penrith	500,000
Community Building	Penrith Regional Gallery General Asset Renewal	Emu Plains	200,000
Community Building	South Penrith Neighbourhood Centre Renewal	South Penrith	169,446
Community Building	St Marys Library Lift Replacement	St Marys	200,000
Recreation	Ripples St Marys General Renewal Allocation	Penrith	450,000
Sports Ground	Parker Street Sporting Field Upgrades	North Penrith	400,000
Sports Ground	Penrith Pool Kiosk	Penrith	147,083
Sports Ground	St Clair Recreation and Leisure AC Renewal	St Clair	300,000
Various	General Asset Renewal and High Risk Works	Various	1,459,924
Various	Painting Schedule	Various	300,000
<b>TOTAL</b>			<b>6,080,666</b>



## PARKS ASSET RENEWAL PROGRAM 2023-24

ASSET CATEGORY	PROJECT TITLE	DESCRIPTION OF WORK	LOCATION	COST (\$)
Playgrounds	<b>Dorothy Radford Reserve Playground Renewal</b>	Local play space renewal.	St Clair	80,000
	<b>Gilmour Street Reserve Playground Renewal</b>	Local play space renewal.	Colyton	67,816
	<b>Monfarville Sportsgrounds Mayoral Challenge*</b>	New play space and associated infrastructure.	St Marys	75,000
	<b>Londonderry Park Playground Upgrade</b>	Play space renewal, enhancing to district level.	Londonderry	80,000
	<b>Henry Brigden Park Playground Renewal</b>	Local play space renewal.	Penrith	75,000
	<b>Eileen Cammack Reserve Playground Renewal</b>	Local play space renewal.	South Penrith	750,000
	<b>Surveyors Creek Lighting Upgrade</b>	Lighting Upgrade. Forward funded in 2022-2023.	Glenmore Park	150,000
<b>Cricket Wickets</b>	<b>Cricket Wicket Resurfacing Program</b>	Renew synthetic surfaces.	Various	30,000
<b>Viewing Platforms</b>	<b>Blue Hills Wetlands Western Platform Renewal</b>	Renew damaged pylons.	Glenmore Park	86,451
<b>Courts</b>	<b>Jim Anderson Park Basketball Court Renewal</b>	Renew existing court surface.	Werrington Downs	50,000
<b>Bubblers</b>	<b>Drinking Fountain Program</b>	Supply and install new bubblers to 2022/23 and 2023/24 playspace projects (x12).	Various	150,000
<b>Softfall</b>	<b>Pinnacle Park Softfall Renewal</b>	Renew wetpour rubber softfall system, upgrading to EPDM.	Glenmore Park	60,000
			<b>TOTAL</b>	<b>979,267</b>

\*Parks Asset Renewal program Contribution towards Mayoral Challenge Project.



# Glossary

**Action(s):** A resourced critical project or action that will be completed in a 1-2 year timeframe. Actions form part of the annual Operational Plan.

**Ad valorem:** The method of calculating the amount payable by multiplying the value of land by a rate in the dollar.

**AREAS:** Asset Renewal and Established Areas Strategy (AREAS).

**Capital Budget:** Council's planned expenditure on purchase, sale or construction of items that will provide benefits in future years.

**Capital Projects:** A project that helps maintain or improve a civil asset, often called infrastructure.

**Capital Works Program:** Council's adopted program for the provision of capital projects.

**CBD:** The Central Business District (CBD) is the commercial centre of an urban area. It contains the main shops, offices and financial institutions.

**CCC:** A Child Care Centre (CCC) provide regular full-time or part-time child care in places specially built or adapted for child care.

**Civil Assets:** Includes roads, drainage systems, bridges, traffic facilities, footpaths, cycleways, signs and street furniture.

**Community Strategic Plan:** Identifies the long-term aspirations our community want to see delivered in the City over the next 20 years. As the 'big picture' plan for the City, the Community Strategic Plan identifies some outcomes that are beyond Council's responsibilities. The Community Strategic Plan recognises that others in our community (individuals, businesses, governments and agencies) also contribute to future outcomes.

**Community Outcomes:** The community outcomes are high level objectives or aspirations of the community for the future of our City – the things that define more specifically what the long-term vision for our City will look like. The outcomes are established by the community, through community engagement and feedback on their aspirations for the future of the City.

**Community Engagement Strategy:** The Community Engagement Strategy outlines how Council plans to and maintains regular engagement and discussions with its community and partners.

**DA:** A Development Application (DA) is a formal application submitted to Council for permission to carry out a new development.

**DCP:** A Development Control Plan (DCP) provides detailed planning and design guidelines to support the planning controls in the LEP.

**Delivery Program:** Council's work program over 4 years. The Delivery Program sets out clear priorities and ongoing principal activities Council will undertake within its responsibilities and capacity, towards achieving the community outcomes in the Community Strategic Plan.

**DIAP:** The Disability Inclusion Action Plan (DIAP) identifies strategies and actions to help make Penrith more accessible and inclusive as required by the Disability Inclusion Act 2014 (NSW).

**EEO:** Equal Employment Opportunity (EEO) is the principle that everyone should have equal access to employment opportunities based on merit.

**Function:** A team within a Department that undertakes a particular set of activities. Departments may have one or more Functions.

## Integrated Planning and Reporting Legislation and Framework

**(IP&R):** The IPR framework for Local Government was introduced in 2009 as an amendment to the Local Government Act 1993. These reforms replace the former Management Plan and Social Plan with an integrated framework. The IPR framework consists of a hierarchy of documents including a long-term Community Strategic Plan, a Community Engagement Strategy, a Resource Strategy, a Delivery Program, and an Operational Plan for each elected Council term. The IPR framework was developed to assist Councils to improve their long term community, financial and asset planning.

**LEP:** Local Environmental Plans (LEPs) guide planning decisions for local government areas through zoning and development controls. They provide a local framework for the way land can be developed and used.

**LSPS:** The Local Strategic Planning Statement (LSPS) sets out the 20-year vision for land use in Penrith Local Government Area (LGA). The LSPS recognises the special characteristics which contribute to Penrith's local identity and how growth and change will be managed in the future.

**LTFP:** The Long-Term Financial Plan (LTFP) is a long-term financial plan is to express in financial terms the activities that Council proposes to undertake over the medium to longer term to help guide Council's future actions depending on the longer-term revenue and expenditure proposals.

**WH&S:** Work Health and Safety (WHS) involves the management of risks to the health and safety of everyone in your workplace.

**Operating Budget:** A record of annual transactions that are not Capital (see Capital Budget).



**Operating Projects:** Projects which involve expenditure on services or programs of a non-capital nature.

**Operational Plan:** Council's annual plan which outlines specific actions, tasks or projects to be undertaken. It includes Council's annual budget

**Performance Measures or**

**Indicators:** The assessment methods to determine the effectiveness of the service and activities detailed in the Delivery Program.

**Principal Activity:** An activity which fulfills a primary function or service that Council delivers or provides. They generally account for more than 20% of a Function's resources delivered over the 4 years of the Delivery Program.

**Resource Strategy:** Outlines Council's capacity to manage assets and deliver services over the next ten years. The Resource Strategy includes three key elements- a Workforce Plan, an Asset Management Plan, and a long term Financial Plan. To prepare the Resource Strategy, Council determines its capacity and how to effectively manage its finances, the sustainability of its workforce, and the overall cost of its community assets.

**Restricted Assets (Reserves):** Cash and investments that may only be spent on the purpose for which the money was received.

**RPAP:** The Resilient Penrith Action Plan (RPAP) aims to build awareness and preparedness and enhance the capability of Council and the community to adapt and improve resilience to risks, shocks and stresses. It aims to enhance our capacity to work together in becoming a more resilient city and community.

**Section 7.11:** The section of the Environmental Planning & Assessment Act which allows Council to require developers to contribute to the cost of community facilities, (formerly section 94).

**Section 7.11 Plan:** The formal plan whereby Council collects contributions under section 7.11, (formerly section 94).

**Stakeholders:** Individuals, groups and organisations who have an interest in Council's operations.

**Strategies:** Strategies are the responses outlining how we will achieve the community outcomes in the Community Strategic Plan. Each community outcome must be accompanied by a list of strategies that respond and will be implemented to achieve each community outcome.

**Untied Income:** Money received by Council that is not required to be spent on any particular program.



## INTERPRETING ASSISTANCE

ENGLISH	If you do not understand this, please contact the Telephone Interpreting Service on 131 450 and ask them to contact Penrith City Council on your behalf on (02) 4732 7777. Or come to the Council offices and ask for an interpreter.
ARABIC	إذا لم يكن بإمكانك قراءة النص أعلاه، الرجاء الاتصال بخدمات الترجمة الفورية الهاتفية (TIS) على الرقم 131 450 والطلب منهم الاتصال بدورهم بمجلس مدينة بنريث نيابة عنك على الرقم 4732 7777 (02). أو يمكنك الحضور إلى المجلس وطلب ترتيب مترجم فوري لك.
CHINESE	如果您无法阅读这些文字，请致电 131 450 联系电话传译服务中心，请他们代您拨打 (02) 4732 7777 联系 Penrith 市议会。您也可以亲自到市议会来并要求获得口译服务。
GREEK	Αν δεν μπορείτε να το διαβάσετε αυτό, τηλεφωνήστε στην Τηλεφωνική Υπηρεσία Διερμηνέων στο 131 450 και ζητήστε τους να επικοινωνήσουν με το Δήμο Penrith (Penrith City Council) για λογαριασμό σας στον αριθμό (02) 4732 7777, ή ελάτε στη Δημαρχία και ζητήστε διερμηνέα.
HINDI	यदि आप इसे नहीं पढ़ पाते हैं, तो कृपया 131 450 पर टेलीफोन दुभाषिया सेवा से संपर्क करें और उनसे कहें कि वे आपकी ओर से पेनरथि सटी काउंसिल से (02) 4732 7777 पर संपर्क करें. या आप काउंसिल आएँ और एक दुभाषिया की माँग करें.
ITALIAN	Se non riuscite a leggere questo, contattate il servizio telefonico di interpretariato al numero 131 450 e chiedetegli di contattare da parte vostra il comune di Penrith City al numero (02) 4732 7777 oppure venite in comune e richiedete un interprete.
MALTESE	Jekk ma tistax taqra dan, jekk jogħġbok, ikkuntattja lit-Telephone Interpreting Service fuq 131 450 u itlobhom biex jikkuntattjaw Penrith City Council f'ismek fuq (02) 4732 7777. Jew ejja l-Kunsill u itlob għal interpretu.
PERSIAN	اگر نمی توانید این مطلب را بخوانید، لطفاً به خدمات ترجمه تلفنی به شماره 131 450 زنگ بزنید و از آنان بخواهید با شورای شهر پنریت Penrith City Council به شماره 4732 7777 (02) از جانب شما تماس بگیرند. یا اینکه به شهرداری Council آمده و مترجم بخواهید.
PUNJABI	ਜੇਕਰ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਨੂੰ ਨਹੀਂ ਸਮਝਦੇ ਅਤੇ ਕਸਿ ਦੁਭਾਸ਼ੀਏ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕਰਿਪਾ ਕਰਕੇ 131 450 'ਤੇ ਟੈਲੀਫੋਨ ਇੰਟਰਪਰੀਟਿੰਗ ਸਰਵਿਸ ਨੂੰ ਫੋਨ ਕਰੋ ਅਤੇ ਉਨ੍ਹਾਂ ਨੂੰ (02) 4732 7777 'ਤੇ Penrith City Council (ਪੈਨਰਥਿ ਸਿਟੀ ਕੌਂਸਲ) ਨੂੰ ਫੋਨ ਕਰਨ ਲਈ ਕਹੋ।
SINGHALESE	ඔබට මෙය කියවීමට නොහැකි නම්, කරුණාකර දුරකථන අංක 131 450 ඔස්සේ දුරකථන පරිවර්තන සේවාව (Telephone Interpreting Service) අමතා ඔබ වෙනුවෙන් දුරකථන අංක (02) 4732 7777 අමතා පෙන්රිත් නගර සභාව (Penrith City Council) හා සම්බන්ධ කර දෙන ලෙස ඉල්ලා සිටින්න. නැතිනම් නගර සභාව වෙත පැමිණ භාෂා පරිවර්තකයකු ලබා දෙන ලෙස ඉල්ලා සිටින්න.
TAGALOG	Kung hindi mo naiintindihan ang dokumentong ito at kailangan mo ng isang interpreter, mangyaring tumawag sa Telephone Interpreting Service sa 131 450 at hilingin sa kanila na tumawag sa Penrith City Council sa (02) 4732 7777.
TAMIL	இதை உங்களால் வாசிக்க இயலவில்லை என்றால், 'தொலைபேசி உரைபெயர்ப்பு சேவையை 131 450 எனும் இலக்கத்தில் அழைத்து 'பென்றித் நகரவையுடன் (02) 4732 7777 எனும் இலக்கத்தில் உங்கள் சார்பாக தொடர்பு கொள்ளுமாறு கேளுங்கள். அல்லது நகரவைக்கு விஜயம் செய்து உரைபெயர்ப்பாளர் ஒருவர் வேண்டுமெனக் கேளுங்கள்.
VIETNAMESE	Nếu quý vị không thể đọc được thông tin này, xin liên lạc Dịch Vụ Thông Dịch Qua Điện Thoại ở số 131 450 và yêu cầu họ thay mặt quý vị liên lạc với Hội Đồng Thành Phố Penrith ở số (02) 4732 7777. Hoặc hãy tới Hội Đồng và yêu cầu có thông dịch viên.

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 PO Box 60  
 Penrith 2751

## PENRITH CITY COUNCIL

Civic Centre  
601 High Street  
Penrith NSW

**Phone:** 02 4732 7777

**Email:** [council@penrith.city](mailto:council@penrith.city)